



Legislation Text

File #: Res. 2021-118R, **Version:** 1

AGENDA CAPTION:

Consider approval of Resolution 2021-118R, approving a Change in Service to the agreement with Paymentus Corporation for payment processing for Utility Billing in the amount of \$125,000 for the remainder of Fiscal Year 2021 and authorizing three additional annual renewals in the amount \$300,000 per year; authorizing the City Manager or his designee to execute the appropriate documents to implement the Change in Service; and declaring an effective date.

Meeting date: July 6, 2021

Department: Finance - Marie Kalka, Director (by Lynda Williams, Purchasing Manager)

Amount & Source of Funding

Funds Required: \$125,000

Account Number: 21006322 54010 (50%) 22006335 54010 (50%)

Funds Available: [Click or tap here to enter text.](#)

Account Name: [Click or tap here to enter text.](#)

Fiscal Note:

Prior Council Action: December 15, 2015 to implement the Harris Computer System Payment Gateway (Paymentus).

City Council Strategic Initiative: [Please select from the dropdown menu below]

[Choose an item.](#)

[Choose an item.](#)

[Choose an item.](#)

Comprehensive Plan Element (s): [Please select the Plan element(s) and Goal # from dropdown menu below]

☐ Economic Development - [Choose an item.](#)

☐ Environment & Resource Protection - [Choose an item.](#)

☐ Land Use - [Choose an item.](#)

☐ Neighborhoods & Housing - [Choose an item.](#)

☐ Parks, Public Spaces & Facilities - [Choose an item.](#)

- ☐ Transportation - Choose an item.
- ☐ Core Services
- ☐ Not Applicable

Master Plan: *[Please select the corresponding Master Plan from the dropdown menu below (if applicable)]*

Choose an item.

Background Information:

In April 21, 2015 an agreement was awarded to Paymentus Corporation for payment processing services and recurring credit card payment services using Harris Payment Gateway (HPG) with its payment partner Paymentus. HPG is a companion product to the city's existing Utility Customer Service, Harris Customer Connect web payment portal and Harris vCare IVR payment system. Paymentus is a subcontractor through the existing contract and is the City's current vCare IVR provider. The net increase is an increase to the N. Harris Computer Contract, but is budget neutral to the City.

This change of service is to provide funding of \$125,000 for the remainder of fiscal year 2021 and three anticipated annual renewals of \$300,000 to be awarded administratively in the form of an Authorization of Change in Services.

Council Committee, Board/Commission Action:

Click or tap here to enter text.

Alternatives:

Click or tap here to enter text.

Recommendation:

Approval of Authorization of Change in Service for contract 218-293 with Paymentus Corporation for \$125,000 and three annual anticipated renewals.