



## Legislation Text

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**File #:** ID#20-715, **Version:** 1

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### **AGENDA CAPTION:**

Receive a Staff presentation and hold discussion regarding the utility disconnections for non-payment, and provide direction to Staff.

**Meeting date:** October 20, 2020

**Department:** Finance, Melissa Neel

### **Amount & Source of Funding**

**Funds Required:** Click or tap here to enter text.

**Account Number:** Click or tap here to enter text.

**Funds Available:** Click or tap here to enter text.

**Account Name:** Click or tap here to enter text.

### **Fiscal Note:**

**Prior Council Action:** Council agreed to halt utility service disconnections during the COVID emergency in March. On July 7, 2020 council approved extending the freeze on disconnects through the end of September 2020.

**City Council Strategic Initiative:** [Please select from the dropdown menu below]

Choose an item.

Choose an item.

Choose an item.

**Comprehensive Plan Element (s):** [Please select the Plan element(s) and Goal # from dropdown menu below]

☐ Economic Development - Choose an item.

☐ Environment & Resource Protection - Choose an item.

☐ Land Use - Choose an item.

☐ Neighborhoods & Housing - Choose an item.

☐ Parks, Public Spaces & Facilities - Choose an item.

☐ Transportation - Choose an item.

- ☐ Core Services
- ☐ Not Applicable

**Master Plan:** *[Please select the corresponding Master Plan from the dropdown menu below (if applicable)]*

Choose an item.

**Background Information:**

In March, 2020 the City Council agreed to halt utility service disconnections for non-payment for 90 days. During July council meeting council support extending this date through Sept. 30, 2020. Currently utility disconnect remain on-hold. Staff recommends reinstating utility disconnects due to non-payment in January 2021, after the holidays.

**Council Committee, Board/Commission Action:**

Click or tap here to enter text.

**Alternatives:**

**Continue to not terminate services for a set period of time.**

**Recommendation:**

Extend the freeze on utility disconnects through January 2, 2021. Increase community outreach, expand customer communications as recommended.