



## Legislation Text

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**File #:** Res. 2019-139R(b), **Version:** 1

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### **AGENDA CAPTION:**

Consider approval of Resolution 2019-139R, approving a renewal contract with VeoRide Inc., for the provision of a Dockless Bike Share System with the option to renew the contract for up to three additional one year terms; authorizing the City Manager or his designee to execute the appropriate documents on behalf of the City; and declaring an effective date.

**Meeting date:** August 20, 2019

**Department:** Community Services

### **Amount & Source of Funding**

**Funds Required:** NA

**Account Number:** NA

**Funds Available:** NA

**Account Name:** NA

### **Fiscal Note:**

**Prior Council Action:** Council approved the Service Contract between the City of San Marcos and VeoRide Inc on August 8, 2018 for a one year term with options to renew in one year increments.

**City Council Strategic Initiative:** [Please select from the dropdown menu below]

Multi Modal Transportation

Choose an item.

Choose an item.

**Comprehensive Plan Element (s):** [Please select the Plan element(s) and Goal # from dropdown menu below]

- ☐ Economic Development - Choose an item.
- ☐ Environment & Resource Protection - Choose an item.
- ☐ Land Use - Choose an item.
- ☐ Neighborhoods & Housing - Choose an item.
- ☐ Parks, Public Spaces & Facilities - Choose an item.
- ☒ Transportation - Choose an item.

☐ Not Applicable

**Master Plan:** *[Please select the corresponding Master Plan from the dropdown menu below (if applicable)]*

Choose an item.

**Background Information:**

- Council approved the Service Contract between the City and VeoRide Inc on August 8, 2018
- City staff and VeoRide staff met on a quarterly basis to review program goals and discuss opportunities/challenges
- VeoRide staff is proposing a more proactive operating approach to alleviate concerns over bicycles hampering sidewalk and Americans with Disabilities (ADA) pathway access
- Modification of contract language in this years' Service Contract will allow the City Manager to renew the agreement in writing, in one year increments, for three additional terms, under the same terms and conditions of the original agreement
- City staff and VeoRide staff met and agreed to additional policies and procedures regarding citizen complaints as well as idle bicycles. The following were agreed upon:
  - VeoRide shall send push notifications to remind system riders to park bicycles in appropriate locations and avoid parking bicycles on sidewalks, streets, or private property
  - VeoRide shall proactively monitor specific neighborhoods designated by the City and ensure no bicycles remain in those neighborhoods for longer than two hours during business hours between 8 am to 8 pm Monday through Friday except for State and Federal holidays
  - If requested by the City in writing, VeoRide commits to the creation of geographic restricted areas that would prevent a bike rider from terminating a bicycle ride while located within the restricted area boundaries
  - VeoRide shall conduct a marketing and media campaign, and create a training and information video which will inform system users how to utilize the information technology application and how to file a complaint via phone, email, or through the information technology application
  - With City approval, VeoRide shall install physical signage to educate citizens and users of how and where to park bicycles and file complaints via phone, email, or through the information technology application
  - VeoRide staff and City staff will meet monthly to review physical parking needs and opportunities, and customer complaints and steps taken to resolve those complaints

**Council Committee, Board/Commission Action:**

Click or tap here to enter text.

**Alternatives:**

Click or tap here to enter text.

**Recommendation:**

Staff recommends approval of the contract.