



## Legislation Details (With Text)

**File #:** ID#20-715    **Version:** 1    **Name:**

**Type:** Discussion Item    **Status:** Individual Consideration

**File created:** 10/6/2020    **In control:** City Council

**On agenda:** 10/20/2020    **Final action:**

**Title:** Receive a Staff presentation and hold discussion regarding the utility disconnections for non-payment, and provide direction to Staff.

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. Resuming Utility Disconnection 10.20.pdf

Date	Ver.	Action By	Action	Result
10/20/2020	1	City Council		

### **AGENDA CAPTION:**

Receive a Staff presentation and hold discussion regarding the utility disconnections for non-payment, and provide direction to Staff.

**Meeting date:** October 20, 2020

**Department:** Finance, Melissa Neel

### **Amount & Source of Funding**

**Funds Required:** [Click or tap here to enter text.](#)

**Account Number:** [Click or tap here to enter text.](#)

**Funds Available:** [Click or tap here to enter text.](#)

**Account Name:** [Click or tap here to enter text.](#)

### **Fiscal Note:**

**Prior Council Action:** Council agreed to halt utility service disconnections during the COVID emergency in March. On July 7, 2020 council approved extending the freeze on disconnects through the end of September 2020.

**City Council Strategic Initiative:** [Please select from the dropdown menu below]

Choose an item.

Choose an item.

Choose an item.

**Comprehensive Plan Element (s):** [Please select the Plan element(s) and Goal # from dropdown menu below]

- ☐ Economic Development - Choose an item.
- ☐ Environment & Resource Protection - Choose an item.
- ☐ Land Use - Choose an item.
- ☐ Neighborhoods & Housing - Choose an item.
- ☐ Parks, Public Spaces & Facilities - Choose an item.
- ☐ Transportation - Choose an item.
- ☐ Core Services
- ☐ Not Applicable

**Master Plan:** [Please select the corresponding Master Plan from the dropdown menu below (if applicable)]

Choose an item.

**Background Information:**

In March, 2020 the City Council agreed to halt utility service disconnections for non-payment for 90 days. During July council meeting council support extending this date through Sept. 30, 2020. Currently utility disconnect remain on-hold. Staff recommends reinstating utility disconnects due to non-payment in January 2021, after the holidays.

**Council Committee, Board/Commission Action:**

Click or tap here to enter text.

**Alternatives:**

**Continue to not terminate services for a set period of time.**

**Recommendation:**

Extend the freeze on utility disconnects through January 2, 2021. Increase community outreach, expand customer communications as recommended.