Legislation Details (With Text)

File #:	ID#18-134	**Version:** 1	**Name:**	
Type:	Action Item		**Status:**	Individual Consideration
File created:	3/6/2018		**In control:**	City Council
On agenda:	4/3/2018		**Final action:**	

Title: Consider approval of two Authorizations of Change in Services to the Utility Billing Customer Information System Software with North Harris Computer Corporation in a total 3 year cost of $94,644:

ACIS #28 the installation, configuration, and integration of a Smartworks Compass Solution and Key Performance Indicator (KPI) Dashboard necessary to support integrations with Yukon version 6.5 upgrade and implementation, Multi-speak version 3.0/4.1 and Customer Information Services (CIS) Connector (NorthStar) version 6.4.0

ACIS #29 Implementation of the Harris Computer Corporation's Hosting Services and IT services solution to maintain/manage the MeterSense Meter Data Management (MDM) Solution currently utilized by the City of San Marcos.

Sponsors:

Indexes:

Code sections:

Attachments: 1. Authorization in Change in Services #28 signed 02.15 02.15.2018, 2. Authorization in Change in Services #29 02.15 02.15.2018, 3. SmartWorks Hosting Services for COSM, 4. San Marcos - SmartWorks_KPIDashboard_TestInstance_Yukon_Sep8th_Nov Edits

Date	Ver.	Action By	Action	Result

AGENDA CAPTION:

Consider approval of two Authorizations of Change in Services to the Utility Billing Customer Information System Software with North Harris Computer Corporation in a total 3 year cost of $94,644:

ACIS #28 the installation, configuration, and integration of a Smartworks Compass Solution and Key Performance Indicator (KPI) Dashboard necessary to support integrations with Yukon version 6.5 upgrade and implementation, Multi-speak version 3.0/4.1 and Customer Information Services (CIS) Connector (NorthStar) version 6.4.0

ACIS #29 Implementation of the Harris Computer Corporation's Hosting Services and IT services solution to maintain/manage the MeterSense Meter Data Management (MDM) Solution currently utilized by the City of San Marcos.

Meeting date: April 3, 2018

Department: Utility Billing - Tom Taggart, Executive Director (By Charles Blue, Contract Administrator).

Amount & Source of Funding

Funds Required: Total-$277,444 Needed for FY18-$89,148
Account Number: 21006320.52394;21006318.52230
Funds Available: $89,148
Account Name: ERP Upgrade and Maintenance, Professional Services

Fiscal Note:

Prior Council Action: Click or tap here to enter text.

City Council Strategic Initiative: [Please select from the dropdown menu below]

Choose an item.

Choose an item.

Choose an item.

Comprehensive Plan Element (s): [Please select the Plan element(s) and Goal # from dropdown menu below]

☐ Economic Development - Choose an item.

☐ Environment & Resource Protection - Choose an item.

☐ Land Use - Choose an item.

☐ Neighborhoods & Housing - Choose an item.

☐ Parks, Public Spaces & Facilities - Choose an item.

☐ Transportation - Choose an item.

☐ Not Applicable

Master Plan: *[Please select the corresponding Master Plan from the dropdown menu below (if applicable)]*

Choose an item.

Background Information:

Approval of two Authorizations of Change in Services to the Utility Billing Customer Information System Software with N. Harris Computer Corporation.

ACIS #28: Includes the installation, configuration, and integration of a Smartworks Compass Solution and Key Performance Indicator (KPI) Dashboard necessary to support integrations with Yukon version 6.5 upgrade and implementation, Multi-speak version 3.0/4.1 and Customer Information Services (CIS) Connector (NorthStar) version 6.4.0. These upgrades and implementations will accomplish the following through multi-speak: daily read file integration with Yukon; outage , restoration and other meter events with Yukon; remote functions to include connection/disconnection of services, on demand reads and demand resets of meters. It will also

provide a simplified data sync methodology and billing integration using a MV-RS billing file. The cost is $57,600 annually for 3 years and $8,000 support annually after the initial 3 years.

ACIS #29: Implementation of the Harris Computer Corporation's Hosting Services and IT services solution to maintain/manage the MeterSense Meter Data Management (MDM) Solution currently utilized by the City of San Marcos. The hosting and IT services includes all facilities, equipment, software and services to operate and provide secure access to the MDM solution. The Harris MDM hosting solution will include network management, disaster recovery, database tuning, operating system, operating system installation, hardware installation, server configuration, third party and technical troubleshooting to ensure City staff's access to the Hosted MDM solution.

The cost includes a $10,000 onetime setup fee, monthly hosting service fees for a Production System ($11,772 annually) and two Test Systems (19,776 annually). Total 3 year cost is $94,644.

Council Committee, Board/Commission Action:

 Click or tap here to enter text.

Alternatives:

Click or tap here to enter text.

Recommendation:

Click or tap here to enter text.