

Summary of San Marcos Police Department Complaints

August 2018 to Present

Date	Category	Nature	Outcome
October, 2018	Racial Profiling	Citizen complained of being racially profiled when an officer responded to a robbery alarm call at a local Sprint store.	Body camera footage was present and reviewed – complaint unfounded
November , 2018	Discourtesy	Citizen complained that an officer did not adequately gather her side of the story when investigating allegations that her roommate was abusive to her.	Body camera footage and call notes were reviewed. Officer was counseled about thoroughness of investigations.
December, 2018	Internal – policy violation	Internally generated complaint that an officer reported to work with the odor of an alcoholic beverage on her breath.	City policy followed, officer tested. Low levels of residual alcohol were found. Officer attended counseling and 3-day suspension issued.
January, 2019	Discourtesy, lack of thorough investigation	Misdemeanor assault victim alleged that an Officer did not thoroughly investigate her complaint and was discourteous.	Full review of officer's investigation, written report, and body camera showed allegations to be unfounded.
January, 2019	Inquiry	A citizen inquired about why an officer asked her for permission to search her car during a traffic stop.	Body camera footage reviewed. The stop and consensual search were lawful. The interaction was very cordial.
February, 2019	Use of Force	A suspect arrested for attempting to steal a license plate from a parked vehicle complained that the use of a Taser on him was excessive.	A review of the reports and body camera footage showed that the officer's actions were reasonable and according to policy.
February, 2019	Discourtesy	A citizen complained that an officer did not adequately consider her side of the story when investigating an accident. The citizen also felt the officer was discourteous.	Body camera footage was reviewed. Although her conduct was not egregious, the officer was counseled about her demeanor.

March, 2019	Racial Profiling	A trainee officer mistakenly checked an out of state license plate as a Texas plate. This led to an errant registration return and a traffic stop that should not have been made. The officer realized her mistake, apologized to the motorist, and released her. The motorist's mother later complained that the officer made up the mistake and stopped her daughter because she was Black.	A review of the in-car and body camera footage showed that the officer clearly made a mistake and thought the mistaken registration return was reason for a stop. The officer apologized and released the motorist as soon as she realized her mistake. No racial profiling was present.
March, 2019	Discourtesy	A citizen complained that an officer was discourteous during an accident investigation.	Body camera footage was reviewed. The officer was pleasant and courteous during the citizen contact.
April, 2019	Discourtesy	The mother of a SMHS student complained that an SRO had been discourteous to her daughter on campus.	A review of body camera footage revealed that the student was not truthful to her mother. The complaint was unfounded.
April, 2019	Discourtesy	A motorist who caused a 6-car accident complained that an Officer was discourteous to him during their encounter.	This investigation is pending due to the officer being out of FMLA leave.
May, 2019	Discourtesy	Two motorists complained that an officer conducting early morning traffic control near Crocket Elementary was loud and aggressive to them.	A review of body camera footage showed that the officer did raise his voice in a manner that could have been avoided. He was counseled about how to better handle such situations.
July, 2019	Internal – policy violation	Internally generated complaint – an officer (same as prior incident) arrived to work with the odor of an alcoholic beverage on her breath.	City policy was followed and the officer was tested. The test was positive. The officer resigned prior to the investigation being completed.