

Animal Services Work Session San Marcos City Council

November 7, 2018

Our mission is to care for, protect, and find quality homes for abandoned and neglected animals, aid in the reduction of pet overpopulation, and provide community education for the mutual benefit of animals and people.





Purpose of This Presentation

- Provide information and current status
- Seek direction on Animal Services division's path to increase live outcomes



Animal Services Discussion Roadmap

History of the San Marcos Regional Animal Shelter

Status of Core Services & Our Achievements

Live Outcome Goal & Model Programs

Collaboration with Regional Partners

Need for Core and Expanded Services

Cost Estimates to Move the Needle in Our Regional Model

Options for Moving Forward & Staff Recommendation

Questions & Direction to Staff





Animal Services History



New facility 2001

ILA – Hays Co. and Kyle 2006

Renovation 2007

ILA – Buda 2012



Core Services

- Animal control
- Safety
- Clean/sterilize
- Microchip
- Pet licensing
- Stray intake
- Owner surrender
- * Rabies control

- Adoptions
- Technology/Photos
- * Rescues/transfers
- Spay/neuter
- ❖ III & injured animals
- Owner reunions
- Fosters

- Shelter facility
- Staffing
- Customer experience
- Animal training
- Outreach & events

Sustaining higher live outcomes depends on bolstering the core services at the shelter with adequate resources proportionate to population growth in Hays County.



Celebrating Our Achievements

One Year at a Time

❖ FY18: Achieved a 73.4% average live outcome rate

❖ FY17: 56%

❖ FY16: 45%





Factors of Our Success

San Marcos Regional Animal Shelter & Regional Partners

Community

Partners

- Staff
- Regional Partners: Hays County, Kyle, Buda
- Animal Shelter Advisory Board
- The Community
- Partners such as APA,
 PAWS, Emancipet



90% Live Outcome Goal

- ❖ The "No-Kill" benchmark is a live outcome rate of 90% or higher.
- ❖ In FY18, SMRAS achieved an average overall rate of 73.4%.
- ❖ For the 4th quarter alone, the average rate reached 81%!
- ❖ Historically, our rate factored in all animals; moving forward, the adoptable animals may be factored separately from the bite tendency/ aggressive and severely ill/injured (untreatable) animals.
- Sustaining success takes a comprehensive approach utilizing robust partnerships with rescues and fosters, substantial resources including budget and staffing, and community education and involvement.

Animal overpopulation is a community problem which must be addressed with the commitment and dedication of the community.



Model Programs

City of Austin:

- No-kill resolution passed in 2010; the implementation plan was a robust, 34-prong approach presented by the Animal Advisory Committee, with input from staff, public, partners, and other stakeholders; heavily supported by City & Community
- Live outcome rate was 65%; reached no-kill status in 2011
 City of Waco:
- ❖ Went from 36% live outcome rate in 2012 to 92% in 2016
- Success through collaboration, innovation, and improvements
 <u>Williamson County:</u>
- ❖ Went from 58% live outcome rate in 2007 to 90% in 2010
- Success due to committed staff & implementation of programs



Comparison of Model Programs

| Area | No-Kill Label? | Timeline | Entities | Funding | No refusal? |
|----------------------|-----------------------------|---|--|--|--|
| Austin | Yes | Resolution in 2010 (rate was 65%); achieved 90% in 2011 | Austin and un-incorporated Travis County | \$5mil department budget in 2010; \$13mil 2019; \$12mil new facility | Surrenders are a last resort & by appoint- ment only |
| Waco | No | Achieved 90% in 2016 (was 35% in 2012) | 15 cities plus McLennan Co | \$507k budget in 2013; \$1.2mil in 2016; \$2mil in 2019; \$5mil new facility | Open Admission |
| Williamson County | Achieved without resolution | Achieved 90% in 2010 (was 58% in 2007) | 4 cities plus County | \$1mil budget in 2007; \$1.6mil 2019; \$10mil expansion 2018 | Open Admission |

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Regional Partnership (FY18 Figures)

Buda

109 (2.2%) of Intake \$23,373 (2.8%) of Budget

San Marcos

2,483 (49.4%) of Intake \$612,977 (71%) of Budget

Shelter

Intake: 5,025

Budget: \$849,280*

Kyle

810 (16.1%) of Intake \$71,469 (9%) of Budget

Hays County

1,623 (32.3%) of Intake \$141,462 (17%) of Budget

*This is only the shelter budget; SM animal control budget is separate

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Regional Partnership (FY19 Assumptions)

Buda

240 (4.1% of Intake)

\$37,463 (3.7% of Budget)

Maintaining a regional shelter will require restructuring our partners' contracts to include operations, facilities and capital expenses starting in

San Marcos

2,681 (45.8% of Intake)

\$579,436 (56.9% of Budget)

Shelter

Intake: 5,855

Budget: \$1,018,376*

Kyle

1023 (17.5% of Intake) \$141,881 (13.9% of Budget)

Hays County

1,911 (32.6% of Intake)

\$259,596 (25.5% of Budget)

*This is only the shelter budget; SM animal control budget is separate

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FY20



Core Services

- Animal control
- Safety
- Clean/sterilize
- Microchip
- Pet licensing
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- Adoptions
- Technology/photos
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- Shelter facility
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Next Steps for Expanded/Ideal Services

New
Facility,
Staffing levels,
Animal training,
Outreach & events

Ambitious rescue, adoptions, fosters, high-volume spay/neuter, intake reduction, cat solutions, chip updating, volunteer task forces, donations, grants, collaborative partners, engagement

Animal control, Safety, Clean/sterilize, Microchip, Adoptions, Pet licensing, Stray intake, Rabies control, Owner surrender, Owner reclaim, Ill/injured animals, spay/neuter, Rescues/transfers, community education

Ideal

Expand

Core Services



Cost Estimates

| To Sustain/Exceed Current Live Outcome Rate As a Reg | gional Shelter |
|--|----------------|
| Portable Building for next 5 years: \$300,000 | \$300,000 |
| 5 Shelter Techs, average annual cost: \$42,000* | \$210,000 |
| 1 Behaviorist / Trainer, average annual cost: \$64,000 | \$64,000 |
| Volunteer/Events Program Budget: \$15,000 | \$15,000 |
| Additional Supplies, Materials, Incentives: \$40,000 | \$40,000 |
| 2 Vet Techs, average annual cost: \$52,000 | \$104,000 |
| Temp Staff During Peak Intake Months: \$20,000 | \$20,000 |
| 2 Adoption Techs, average annual cost: \$42,000* | \$84,000 |
| Current Facility Renovation/Needs: \$175,000 | \$175,000 |
| 3 Coordinators (Foster, Rescue, Adoption Initiatives), | \$192,000 |
| average annual cost: \$64,000* | |
| TOTAL ESTIMATED COST: | \$1,204,000 |

These cost estimates are to move the needle towards higher live outcomes and does not include the cost to go "No Kill."

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*Salary & Benefits



Development of a No-Kill/ High Live Outcome Plan

- ❖ <u>Solicit input</u> from many: community, staff, partners, veterinarians, volunteers, advisory commission, other shelters, other stakeholders
- * **Review and update** policies, procedures, code of ordinances
- Less animals in: re-home without entering shelter, training and behavior assistance, public spay/neuter, chip reader access for return to owner, community awareness and involvement
- More animals out: rescues, fosters, off-site adoptions; promote animals using social media and other communications
- Weigh the pros and cons of each activity; maintain awareness of unintended consequences; adjust accordingly
- Other factors: facility, volunteers, donations, partners, cat-specific approaches, medical fund and services, supplies, staffing, transfers



Partners: An Essential Piece

- * Rescue organizations
- Consultants: Target Zero, Best Friends
- **❖** APA
- **❖** PAWS
- Emancipet
- PALS



3 Options for Moving Forward

- 1. Stay on current course
- ❖ 2. Take a more focused approach continue regional partnership
- ❖ 3. Take a more focused approach as a single entity



Moving Forward, Option 1: Stay on Current Course

- Adopt Resolution to bring back, within 6 months, an implementation plan with timeline
- Work with community and regional partners to develop a comprehensive implementation plan to achieve 90%
- Stay on current course by using available funding/resources within multiple budgets as we can fund



Moving Forward, Option 2: More Focused Approach with our Partners Continue Regional Partnership

- Adopt Resolution to bring back, within 6 months, an implementation plan with timeline
- ❖ Work with community and regional partners to develop a comprehensive implementation plan to achieve 90% within the next 5 years
- Develop a focused approach with our community and regional partners to incrementally implement intervention programs in each community and start allocating additional funding each year



Moving Forward, Option 3: More Focused Approach as a Single Entity

- Adopt Resolution to bring back, within 6 months, an implementation plan with timeline
- Work with community to develop a comprehensive implementation plan to achieve 90% within the next 5 years
- City take on the responsibility with the community to restrict intake, fund needs as identified as strategies and budget as needed incrementally over multiple budgets



Staff Recommendation Option 2:

- Maintain and enhance regional partnership
- Adopt resolution to bring back an implementation plan
- Implement a comprehensive approach to achieve 90% within 5 years
- Incremental interventions in each community
- Allocate additional funding each year



QUESTIONS & DIRECTION TO STAFF



This is Bruce.
Bruce has questions!



Enchantress – So curious!