

### Social Services & Youth Initiatives

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## Introduction



## SOCIAL SERVICES & INTRODUCTION

- Review Council philosophy regarding Social Services & Youth Initiatives programs and budget policy
- Suggest ways to address transparent and clear funding processes
- Should the policy address overhead costs vs programmatic costs of the funded agency
- Propose solutions to minimize duplication of services
- Seek Council direction on proposed policy for FY2021 Budget



# SOCIAL SERVICES & CURRENT PROCESS

- Funding approved by Council
  - Social Services \$ 500,000, Human Services Advisory Board (HSAB)
  - Utility Assistance \$ 120,000, 3<sup>rd</sup> party Community Action
  - Youth Initiatives \$ 70,000, Youth Commission



- Conducted by Texas State University
- Top priorities for action Coordinate all services, networking, health care, housing assistance, affordable housing, knowledge and outreach
- Barriers to services Lack of community awareness of services, lack of local media (non internet), transportation, language
- Areas for improvement City wide vision for social services, collaboration across agencies, transportation, workforce housing, community outreach, health care



## **Proposed Program**



# SOCIAL SERVICES & POTENTIAL BENEFITS OF NEW PROGRAM STRUCTURE

- Focus on outcomes
- Encourage collaboration among agencies and community outreach
- Provide equitable distribution of funding
- Require data management and reporting



- Create Strategic Plan covering a holistic platform for Youth and Social Services programs structured by self-sufficiency goals (individual needs) derived from needs assessments, aligned with Strategic Initiatives
- Allocate funding based on needs set in Strategic Plan for each self-sufficiency goal
- Require data management and collection for all homeless prevention and intervention services
- Modify agency application and evaluation process
- Establish application scoring criteria and rank outcomes



 Advisory boards will screen and evaluate agency applications, award funding, monitor outcomes

## SOCIAL SERVICES & SAMPLE SELF-SUFFICIENCY GOALS (FOR INDIVIDUALS SERVED)

### Safety Net/Infrastructure Services

Ensure that no person is without such basic necessities as food, clothing, health, shelter, and behavioral health care, or constitutionally-guaranteed legal rights

### Transition Out of Poverty

Ensure developmental, educational, employment, workforce development and other special opportunities for disadvantaged persons to further self-reliance

#### Problem Prevention

Deter the growth of problem conditions at the individual and community level through education, preventive physical and behavioral health programs, crime prevention and other preventive programs



## SOCIAL SERVICES & SAMPLE SELF-SUFFICIENCY GOALS (FOR INDIVIDUALS SERVED)

#### Universal Support Services

Provide family and societal support services in response to long-term issues such as poverty and new problems created by urbanization and technological advances. These include education, child care, counseling and assistance for the aging, youth, homeless, and unemployed, rehabilitation services and other support rehabilitation services

#### Enrichment

Encourage personal development, workforce development and community enrichment through cultural and educational programs





## SOCIAL SERVICES & CURREN FUNDING

## CURRENT VS ALTERNATIVE FUNDING STRUCTURE

## HSAB FUNDING EXAMPLE

### Current

- Council approves \$500K
- HSAB requests applications
- Reviews applications
- Conducts site visits
- Receives agency presentations
- Awards funding (currently across 27 programs)

#### **Alternative**

- Council approves \$500K
- Needs based funding/strategic plan

Self Sufficiency Goals

- \$75K, 15% Safety Net / Infrastructure
- \$50K, 10% Transition out of poverty
- \$250K, 50% Problem prevention
- \$50K, 10% Universal support
- \$25K, 5% Enrichment
- \$50K, 10% Provide agencies with support services such as multi lingual materials, training for outcomes reporting

### HSAB administers applications:

- Evaluates & Scores application by category
- Ranks scores in each category
- Award funding by Self sufficiency goals



- Strategic Initiatives
- Program Overview & Strategy
  - Self-sufficiency Goals
    - Safety Net / Infrastructure Services
    - Transition out of poverty
    - Problem prevention
    - Universal support services
    - Enrichment



- Performance Measures
  - Outcome Measures:
    - % of individuals who maintain or increase income
    - % of youth who progress to the next developmental/academic level (e.g. after school program focused on academic progression to the next grade level required)
    - % of individuals who demonstrate improved life skills/knowledge
  - Output Measures:
    - Number of unduplicated clients served per 12-month period
    - Number of unduplicated clients served across consecutive funding periods



- Service Coordination
  - Describe how the Applicant coordinates their services with services being provided by other agencies
  - Describe how the Applicant coordinates with other agencies (i.e. to refer and receive clients, to provide comprehensive services)
    - If you are not currently coordinating with other agencies, what is your plan for establishing coordination?
- Community Planning Activities
  - Describe Applicant's involvement in community planning activities that are specific to the services proposed in the application.





- Data management & program evaluation
  - Describe past successes and challenges with data management and reporting
  - Describe how data are used to evaluate effectiveness
  - For Applicants proposing homelessness prevention and/or homeless intervention services:
    - Applicant will be required to utilize the Local Homeless Management Information System (HMIS)



### **REQUEST FOR COUNCIL DIRECTION**

- Does Council agree with methodology and process?
- Next Steps
  - Set strategic plan
  - Take plan to advisory boards for feedback
  - Present Policy to Council for adoption
- Timeline
  - Communicate changes in Spring/Summer 2019, FY20 funding
  - Enforce changes for October 1, 2020, FY21 funding



### **Questions?**

