

Animal Services Work Session San Marcos City Council

November 7, 2018

Our mission is to care for, protect, and find quality homes for abandoned and neglected animals, aid in the reduction of pet overpopulation, and provide community education for the mutual benefit of animals and people.



Purpose of This Presentation

- ❖ Provide information and current status
- ❖ Seek direction on Animal Services division's path to increase live outcomes

Animal Services Discussion Roadmap

History of the San Marcos Regional Animal Shelter

Status of Core Services & Our Achievements

Live Outcome Goal & Model Programs

Collaboration with Regional Partners

Need for Core and Expanded Services

Cost Estimates to Move the Needle in Our Regional Model

Options for Moving Forward & Staff Recommendation

Questions & Direction to Staff



Animal Services History



New facility
2001

ILA – Hays
Co. and Kyle
2006

Renovation
2007

ILA – Buda
2012

Core Services

- ❖ Animal control
- ❖ Safety
- ❖ Clean/sterilize
- ❖ Microchip
- ❖ Pet licensing
- ❖ Stray intake
- ❖ Owner surrender
- ❖ Rabies control

- ❖ Adoptions
- ❖ Technology/Photos
- ❖ Rescues/transfers
- ❖ Spay/neuter
- ❖ Ill & injured animals
- ❖ Owner reunions
- ❖ Fosters

- ❖ Shelter facility
- ❖ Staffing
- ❖ Customer experience
- ❖ Animal training
- ❖ Outreach & events

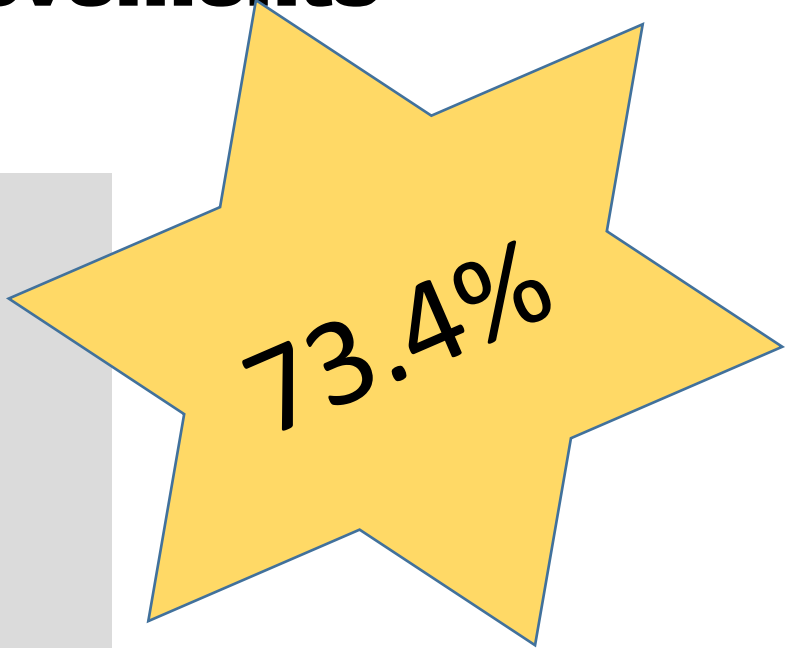
Sustaining higher live outcomes depends on bolstering the core services at the shelter with adequate resources proportionate to population growth in Hays County.

Celebrating Our Achievements One Year at a Time

❖ FY18: Achieved a 73.4%
average live outcome rate

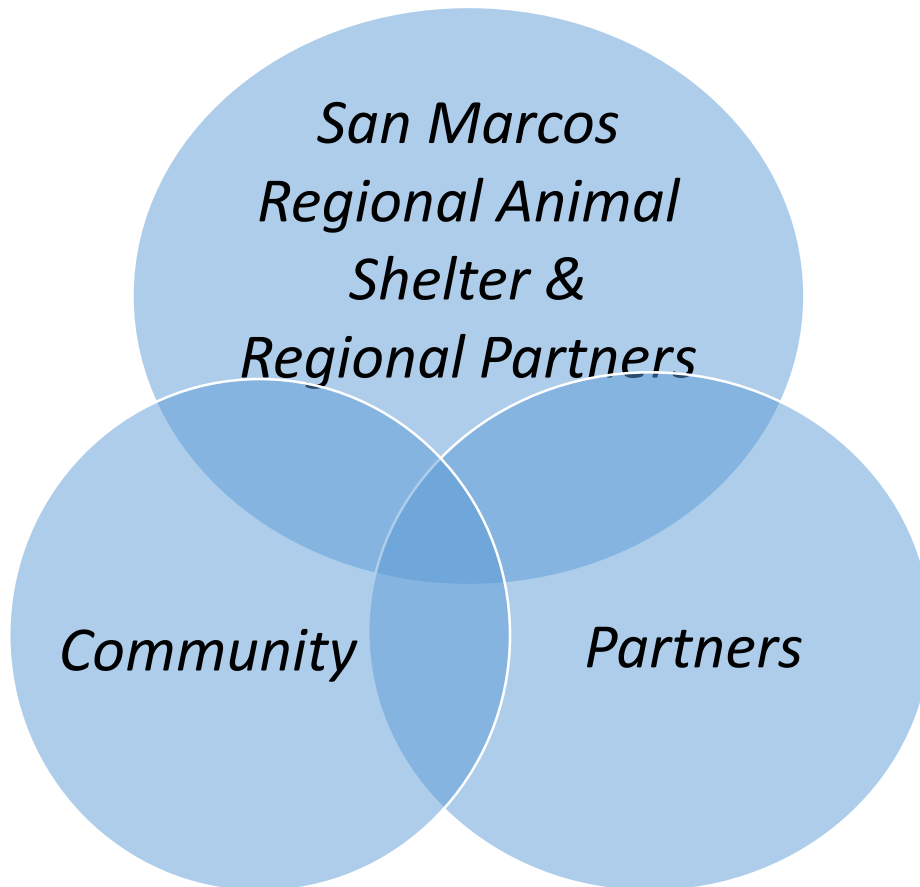
❖ FY17: 56%

❖ FY16: 45%



73.4%

Factors of Our Success



- Staff
- Regional Partners: Hays County, Kyle, Buda
- Animal Shelter Advisory Board
- The Community
- Partners such as APA, PAWS, Emancipet

90% Live Outcome Goal

- ❖ The “No-Kill” benchmark is a live outcome rate of 90% or higher.
- ❖ In FY18, SMRAS achieved an average overall rate of 73.4%.
- ❖ For the 4th quarter alone, the average rate reached 81%!
- ❖ Historically, our rate factored in all animals; moving forward, the adoptable animals may be factored separately from the bite tendency/aggressive and severely ill/injured (untreatable) animals.
- ❖ Sustaining success takes a comprehensive approach utilizing robust partnerships with rescues and fosters, substantial resources including budget and staffing, and community education and involvement.

Animal overpopulation is a community problem which must be addressed with the commitment and dedication of the community.

Model Programs

City of Austin:

- ❖ No-kill resolution passed in 2010; the implementation plan was a robust, 34-prong approach presented by the Animal Advisory Committee, with input from staff, public, partners, and other stakeholders; heavily supported by City & Community
- ❖ Live outcome rate was 65%; reached no-kill status in 2011

City of Waco:

- ❖ Went from 36% live outcome rate in 2012 to 92% in 2016
- ❖ Success through collaboration, innovation, and improvements

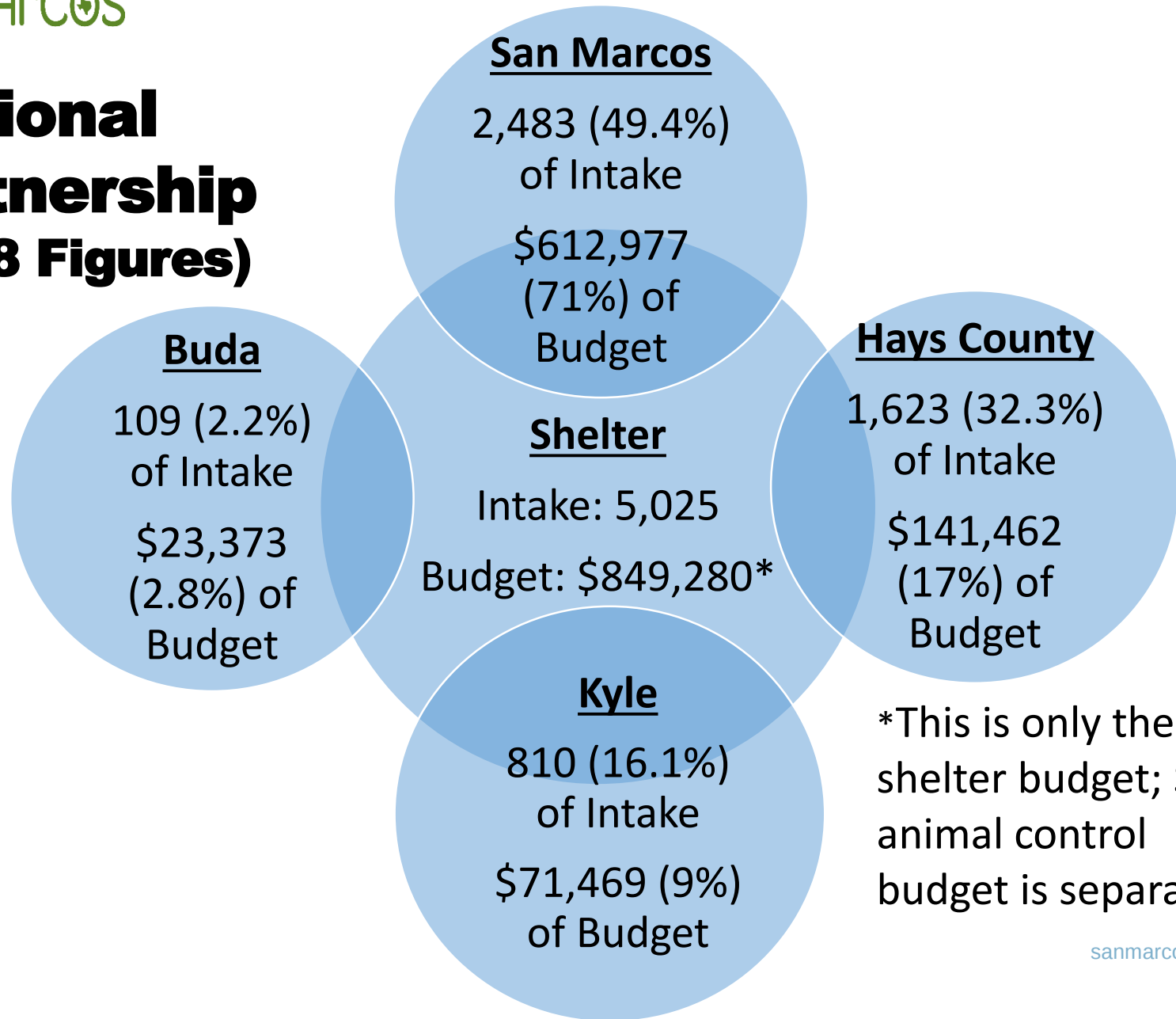
Williamson County:

- ❖ Went from 58% live outcome rate in 2007 to 90% in 2010
- ❖ Success due to committed staff & implementation of programs

Comparison of Model Programs

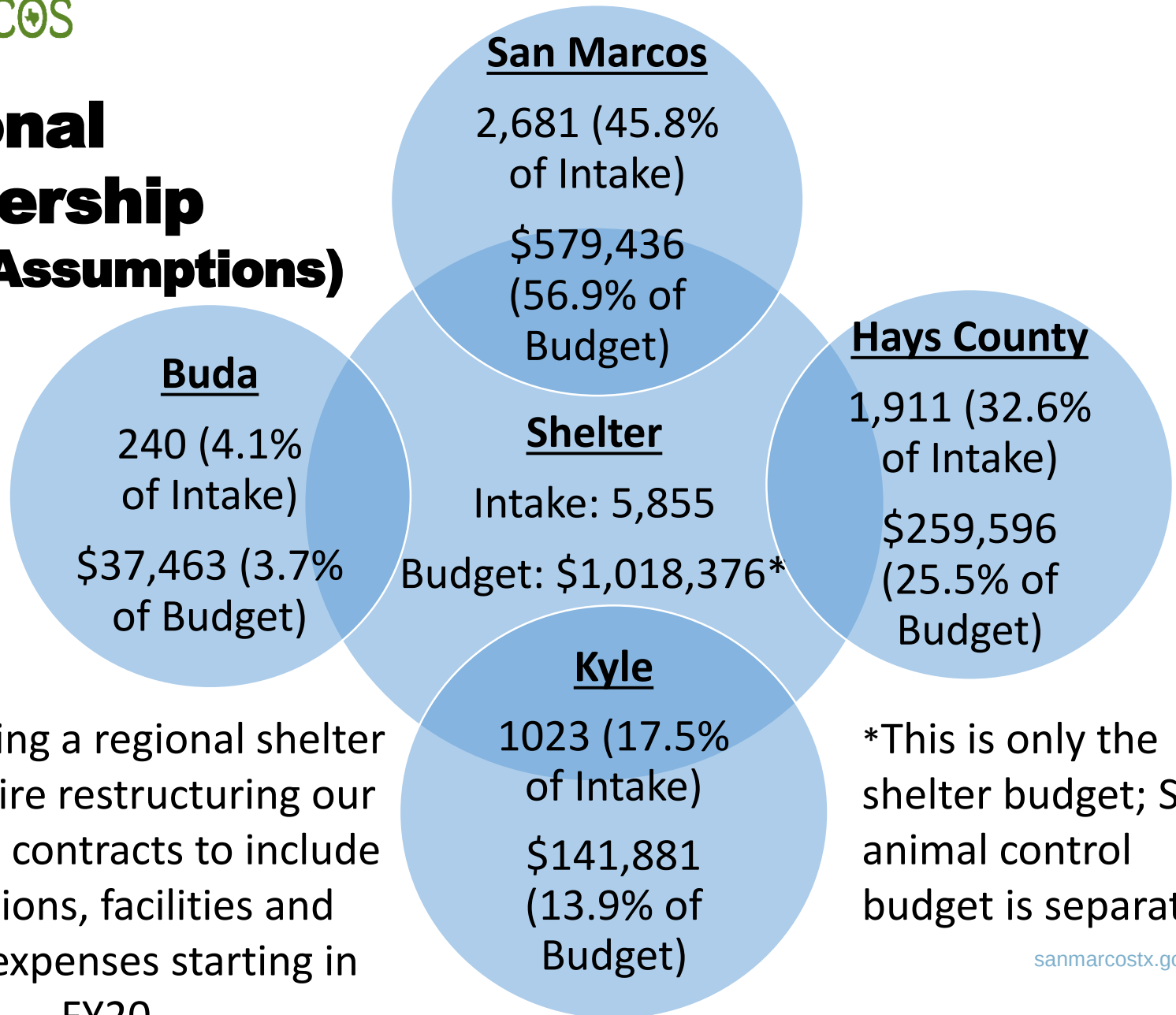
Area	No-Kill Label?	Timeline	Entities	Funding	No refusal?
Austin	Yes	Resolution in 2010 (rate was 65%); achieved 90% in 2011	Austin and un-incorporated Travis County	\$5mil department budget in 2010; \$13mil 2019; \$12mil new facility	Surrenders are a last resort & by appointment only
Waco	No	Achieved 90% in 2016 (was 35% in 2012)	15 cities plus McLennan Co	\$507k budget in 2013; \$1.2mil in 2016; \$2mil in 2019; \$5mil new facility	Open Admission
Williamson County	Achieved without resolution	Achieved 90% in 2010 (was 58% in 2007)	4 cities plus County	\$1mil budget in 2007; \$1.6mil 2019; \$10mil expansion 2018	Open Admission

Regional Partnership (FY18 Figures)



*This is only the shelter budget; SM animal control budget is separate

Regional Partnership (FY19 Assumptions)



Maintaining a regional shelter will require restructuring our partners' contracts to include operations, facilities and capital expenses starting in

FY20

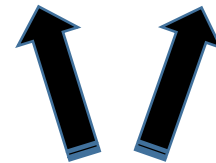
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Core Services

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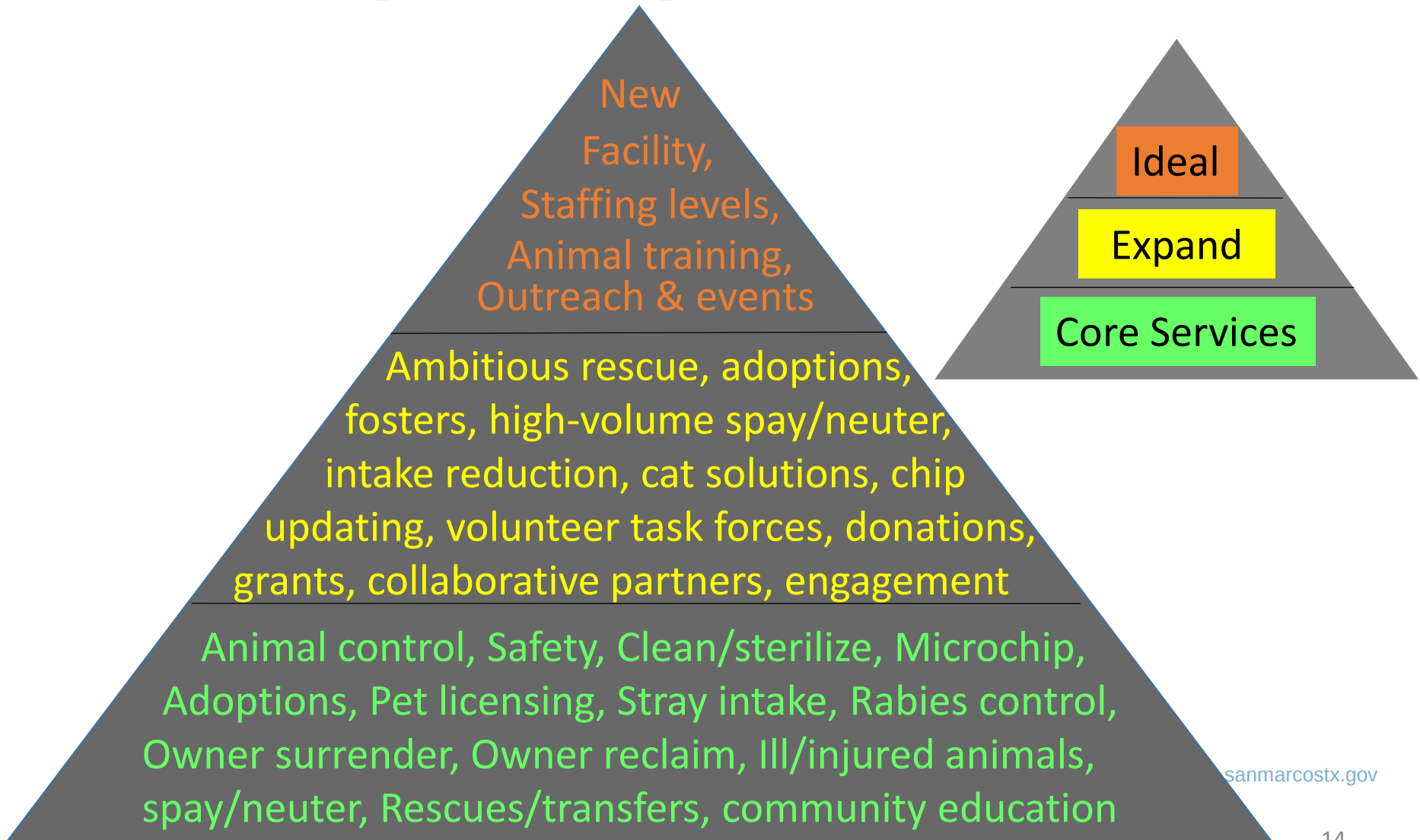
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FOCUS AREAS

Next Steps for Expanded/Ideal Services



Cost Estimates

To Sustain/Exceed Current Live Outcome Rate As a Regional Shelter

I	Portable Building for next 5 years: \$300,000	\$300,000
	5 Shelter Techs, average annual cost: \$42,000*	\$210,000
	1 Behaviorist / Trainer, average annual cost: \$64,000	\$64,000
	Volunteer/Events Program Budget: \$15,000	\$15,000
E	Additional Supplies, Materials, Incentives: \$40,000	\$40,000
	2 Vet Techs, average annual cost: \$52,000	\$104,000
	Temp Staff During Peak Intake Months: \$20,000	\$20,000
C	2 Adoption Techs, average annual cost: \$42,000*	\$84,000
	Current Facility Renovation/Needs: \$175,000	\$175,000
	3 Coordinators (Foster, Rescue, Adoption Initiatives), average annual cost: \$64,000*	\$192,000
TOTAL ESTIMATED COST:		\$1,204,000

These cost estimates are to move the needle towards higher live outcomes and does not include the cost to go “No Kill.”

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*Salary & Benefits

Development of a No-Kill/ High Live Outcome Plan

- ❖ **Solicit input** from many: community, staff, partners, veterinarians, volunteers, advisory commission, other shelters, other stakeholders
- ❖ **Review and update** policies, procedures, code of ordinances
- ❖ **Less animals in:** re-home without entering shelter, training and behavior assistance, public spay/neuter, chip reader access for return to owner, community awareness and involvement
- ❖ **More animals out:** rescues, fosters, off-site adoptions; promote animals using social media and other communications
- ❖ Weigh the pros and cons of each activity; maintain awareness of unintended consequences; adjust accordingly
- ❖ Other factors: facility, volunteers, donations, partners, cat-specific approaches, medical fund and services, supplies, staffing, transfers

Partners: An Essential Piece

- ❖ Rescue organizations
- ❖ Consultants: Target Zero, Best Friends
- ❖ APA
- ❖ PAWS
- ❖ Emancipet
- ❖ PALS

3 Options for Moving Forward

- ❖ 1. Stay on current course
- ❖ 2. Take a more focused approach – continue regional partnership
- ❖ 3. Take a more focused approach – as a single entity

Moving Forward, Option 1:

Stay on Current Course

- ❖ Adopt Resolution to bring back, within 6 months, an implementation plan with timeline
- ❖ Work with community and regional partners to develop a comprehensive implementation plan to achieve 90%
- ❖ Stay on current course by using available funding/resources within multiple budgets as we can fund

Moving Forward, Option 2:

More Focused Approach with our Partners

Continue Regional Partnership

- ❖ Adopt Resolution to bring back, within 6 months, an implementation plan with timeline
- ❖ Work with community and regional partners to develop a comprehensive implementation plan to achieve 90% within the next 5 years
- ❖ Develop a focused approach with our community and regional partners to incrementally implement intervention programs in each community and start allocating additional funding each year

Moving Forward, Option 3:

More Focused Approach as a Single Entity

- ❖ Adopt Resolution to bring back, within 6 months, an implementation plan with timeline
- ❖ Work with community to develop a comprehensive implementation plan to achieve 90% within the next 5 years
- ❖ City take on the responsibility with the community to restrict intake, fund needs as identified as strategies and budget as needed incrementally over multiple budgets

Staff Recommendation

Option 2:

- ❖ Maintain and enhance regional partnership
- ❖ Adopt resolution to bring back an implementation plan
- ❖ Implement a comprehensive approach to achieve 90% within 5 years
- ❖ Incremental interventions in each community
- ❖ Allocate additional funding each year

QUESTIONS & DIRECTION TO STAFF



This is Bruce.
Bruce has questions!



Enchantress –
So curious!