

**AUTHORIZATION OF CHANGE IN SERVICES
CITY OF SAN MARCOS, TEXAS**

PROJECT: Utility Billing Customer Information System Software,
Hardware and Professional Services Contract

CONSULTANT: N. Harris Computer Corporation

AUTHORIZATION NO.: 28

ORIGINAL CONTRACT DATE: April 16, 2003

AUTHORIZATION DATE: November 30, 2017

WORK TO BE ADDED TO OR DELETED FROM SCOPE OF SERVICES


The scope of this change includes installation, configuration and integration of a Smartworks Compass Solution and Key Performance Indicator (KPI) Dashboard necessary to support integrations with the Yukon version 6.5 upgrade and implementation, Multi-speak version 3.0/4.1 and Customer Information Service (CIS) Connector (NorthStar) version 6.4.0. These upgrades and implementations will accomplish the following through Multi-speak: daily read file integration with Yukon; outage, restoration and other meter events with Yukon; remote functions to include connection/disconnection of services, on demand reads and demand resets of meters. It will also provide a simplified data sync methodology, and billing integration using a MV-RS billing file. This means that the base integration will provide San Marcos with a new Meter Data Management (MDM) system following the latest implementation methodologies.

The cost is \$4,800 monthly (\$57,600 annually) for 3 years (\$172,800 – 3 yrs. total) and \$8,000 support annually after the initial 3 years.

Previous contract amount:	<u>\$ 1,745,030.05</u>
Net increase/decrease in contract amount:	<u>\$ 172,800.00</u>
Revised contract amount:	<u>\$ 1,917,830.05</u>

Requested by:

N. Harris Computer Corporation

by: 
Ryan Williams, Vice President BD,

Date: February 15, 2018

Approved by:

City of San Marcos:

by: _____
Bert Lumbreras, City Manager

Date: _____