

NORTH|STAR™

UTILITIES SOLUTIONS

Attention: Christine Avalos
City of San Marcos, TX

April 19, 2024

| Product Maintenance | 9 MONTHS | | | | |
|---|--------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|
| | Jan 01 2025 to Sept 30 2025 | Oct. 01 2025 to Sept. 30 2026 | Oct. 01 2026 to Sept. 30 2027 | Oct. 01 2027 to Sept. 30 2028 | Oct. 01 2028 to Sept. 30 2029 |
| NorthStar and NorthStar Test Server | 52,361.51 | 73,306.11 | 76,971.41 | 80,819.99 | 84,860.98 |
| EIS & eDOC | 2,200.34 | 3,080.48 | 3,234.50 | 3,396.22 | 3,566.04 |
| mCARE | 6,600.08 | 9,240.11 | 9,702.12 | 10,187.22 | 10,696.58 |
| Customer Connect 2.x | 14,532.59 | 20,345.62 | 21,362.90 | 22,431.05 | 23,552.60 |
| Annual Discretionary Support (Billable at current hourly rate at the time of billable delivery. <i>Prepaid hours expire as at Dec. 31 each year</i>) | 11,000.00 | 15,000.00 | 15,000.00 | 15,000.00 | 15,000.00 |
| Core Automation Suite | 14,812.17 | 20,737.04 | 21,773.90 | 22,862.59 | 24,005.72 |
| GUI | 3,850.59 | 5,390.83 | 5,660.37 | 5,943.39 | 6,240.56 |
| Database | 3,300.51 | 4,620.71 | 4,851.75 | 5,094.34 | 5,349.05 |
| Reports Anywhere | 315.80 | 442.12 | 464.23 | 487.44 | 511.81 |
| | 108,973.59 | 152,163.03 | 159,021.18 | 166,222.24 | 173,783.35 |

Items of note:

- Additional maintenance may be added to this agreement throughout the term as required.
- This agreement consists of product covered under maintenance at time of quotation.
- Prepaid hours expire as at December 31st of each year noted above.