



Comal County ESD No. 3

"Proudly Protecting Those We Serve"

P.O. Box 2140

Canyon Lake, Texas 78133-0024

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Les Stephens, Fire Chief
630 East Hopkins Street
San Marcos, TX 79666
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April 30, 2015

Chief Stephens,

I would like to take the opportunity to communicate to you and the City of San Marcos my personal experience in the design and construction administration process of two (2) fire stations for Comal County Emergency Service District No. 3 with BRW Architects.

BRW Architects was selected after a detailed Request for Qualifications process in which they clearly established themselves as the leader in fire station design and specialist in designing a commercial building that felt like "home" for our firefighters. Before final selection of BRW, several sight visits of existing and operating fire stations were conducted which validated our selection of BRW for the design and construction administration of our projects.

The design process was very involved and cooperative. BRW brings a wealth of knowledge on fire station design as they have built numerous projects across Texas and can provide guidance to your design and decision making during this process. We were able to collaborate our design efforts remotely using technology which limited the number of site visits for both BRW and our department which aided in the speed and efficiency of the design process.

The construction process was also very supportive and involved. The project manager was frequently at the work site between pay application meetings personally overseeing work at critical points of the projects. Pay application meetings were conducted regularly to manage the general contractor and provided clear and consistent communications between the construction manager (BRW Architects), general contractor and owner. We found BRW to be firm but fair with the general contractor and actively served as a very good liaison between the general contractor and owner.

Repeat business is often an indicator of previous successes and customer experience. We chose to use BRW Architects for our second project and we use their help from time to time with smaller issues and projects to this day. We would certainly hope to work with them in the future and feel certain that you would be pleased with them for the design and construction management of your projects as well.

Sincerely,

Shawn Wherry
Fire Chief
Comal County ESD No. 3

www.canyonlakefire-ems.org

Canyon Lake Fire / EMS exist to preserve and protect life and property in a safe and professional manner that enhances the quality of living for the Canyon Lake community and its guests