



City of San Marcos

City Council Meeting

SMTXU Penalty and Miscellaneous Service Charges

August 5, 2025

Overview



- Statutory Direction
- Typical Residential & Commercial Bills
- CUAB Recommendations
- Late Fee Penalties
- Miscellaneous Service Fees

Statutory Direction – Penalty Service Charge



Sec. 86.200. - Delinquencies; penalty; disconnection.

- (a) A bill for city utility services, including water, sewer, solid waste collection, drainage and electricity, which are billed in a consolidated manner, is considered delinquent if the full amount of the bill is not paid by the due date. A bill is considered paid when payment is received by the city.
- (b) A penalty service charge of ten percent will be assessed against the portion of all delinquent bills for active accounts that is not paid before the penalty date. For state agencies, an interest charge of one percent per month will be made to any part of a bill that is not paid within 30 days from the receipt of the bill. An account is considered inactive if it is delinquent for more than 30 days.
- (c) Any or all city utility services may be terminated for nonpayment of all or any portion of a bill for city utility services if a termination notice is given by the city, the bill is not contested under the city's procedures and at least 25 days have elapsed since the date of issuance of the bill.
- (d) The city manager is authorized to promulgate procedures related to the disconnection of utilities for nonpayment.

(Code 1970, § 30-20; Ord. No. 1995-22, § 3 (30-20), 2-27-95; Ord. No. 2002-13, § 3, 2-11-02; Ord. No. 2004-63, § 1, 9-27-04)

Typical Residential Bill



CURRENT CHARGES	
Service Description	Charge
Electric	119.45
Water	50.89
Sewer	57.91
Drainage	9.14
Garbage	33.49
Community Enhancement	2.35
TOTAL CURRENT CHARGES	273.23

SEE BACK FOR CHARGE DETAILS AND PAYMENT OPTIONS

AMOUNT DUE	
PREVIOUS BALANCE	281.34
PAYMENT 06-19-2025	-281.34
BALANCE FORWARD	0.00
CURRENT CHARGES	273.23
PAYMENT DUE BY DUE DATE	273.23
TOTAL DUE IF PAID AFTER 07/18/2025	299.89

CHARGE DETAILS			
Service Description	Rate	Usage	Charge
ELECTRIC CHARGES:			
Basic Charge, Residential			12.61
kWh Charge, Res	0.035500	944	33.51
Power Cost Recovery Fact, Res	0.075808	944	71.56
Electric Taxes			1.77
TOTAL ELECTRIC CHARGES			119.45
WATER CHARGES: (Per Gallon)			
Water Basic Charge			29.57
Water Block 1	0.004950	4308	21.32
TOTAL WATER CHARGES			50.89
SEWER CHARGES: (Per Gallon)			
Sewer Basic Charge			30.74
Sewer Block 2	0.008850	3070	27.17
TOTAL SEWER CHARGES			57.91
DRAINAGE CHARGES:			
Small Residential			9.14
TOTAL DRAINAGE CHARGES			9.14
GARBAGE CHARGES:			
Recycle Center Services			1.00
Solid Waste Services			29.95
Garbage Tax			2.54
TOTAL GARBAGE CHARGES			33.49
COMMUNITY ENHANCEMENT:			
Community Enhancement Fee - R			2.35
TOTAL COMMUNITY CHARGES			2.35

Typical Small Commercial Bill



CURRENT CHARGES	
Service Description	Charge
Electric	1,280.03
Water	148.85
Sewer	150.60
Drainage	54.95
Community Enhancement	9.00
TOTAL CURRENT CHARGES	1,643.43

SEE BACK FOR CHARGE DETAILS AND PAYMENT OPTIONS

AMOUNT DUE	
PREVIOUS BALANCE	1,582.35
PAYMENT 05-27-2025	-1,582.35
BALANCE FORWARD	0.00
CURRENT CHARGES	1,643.43
PAYMENT DUE BY DUE DATE	1,643.43
TOTAL DUE IF PAID AFTER 07/03/2025	1,797.12

CHARGE DETAILS			
Service Description	Rate	Usage	Charge
ELECTRIC CHARGES:			
Basic Charge, Commercial			14.77
kWh Charge, Com	0.035870	10456	375.06
Power Cost Recovery Fact, Com	0.075808	10456	792.65
Electric Taxes			97.55
TOTAL ELECTRIC CHARGES			1,280.03
WATER CHARGES: (Per Gallon)			
Water Basic Charge			73.90
Water Block 1	0.003200	4000	12.80
Water Block 2	0.003840	6000	23.04
Water Block 3	0.009580	4082	39.11
TOTAL WATER CHARGES			148.85
SEWER CHARGES: (Per Gallon)			
Sewer Basic Charge			61.37
Sewer Block 2	0.008850	10082	89.23
TOTAL SEWER CHARGES			150.60
DRAINAGE CHARGES:			
Non-Residential Property			54.95
TOTAL DRAINAGE CHARGES			54.95
COMMUNITY ENHANCEMENT:			
Community Enhancement Fee - C			9.00
TOTAL COMMUNITY CHARGES			9.00

Sample Delinquent Notice



City of San Marcos

Utility Billing Office Phone - (512) 393-8383
Automated Telephone System - (512) 393-8333
Utility Website: www.sanmarcostx.gov/utilities
Office Location: 1040 TX-123, San Marcos, TX

ACCOUNT INFORMATION

ACCOUNT NUMBER:	00112233-44
SERVICE ADDRESS:	123 E WEST ST
DELINQUENT DATE:	7/21/2025
DISCONNECT DATE:	7/31/2025
PAST DUE AMOUNT:	299.89

THE CITY OF SAN MARCOS

DELINQUENT NOTICE

as of 07/21/2025

Amount due to avoid Disconnection: \$299.89

Additional Per Service charge if Reconnection is needed:

- Prior to 4:00pm:
 - o \$40.00 - Electric Service
 - o \$40.00 - Water Service
- After 4:00pm:
 - o \$170.00

We have not received your utility payment as of **07/21/2025**. If you have already made your payment please disregard this notice.

On **7/31/2025** your utility service will be subject to DISCONNECTION unless the payment of \$299.89 is paid **before 8:00 a.m. 07/31/2025**.

For utility payment assistance, scan the QR code
or visit: <https://sanmarcostx.gov/4455/Utility-Assistance>



If you need to discuss your bill, please call (512) 393-8383 prior to the disconnection date, **07/31/2025**.

Si necesita hablar sobre su factura, llame al (512) 393-8383 antes de la fecha de desconexión, **07/31/2025**.

If your service is disconnected, your account must be paid in full, including reconnection fees, and a new deposit may be required.

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Make your check payable to: City of San Marcos (CHECKS MUST BE IN BLUE OR BLACK INK)

CUAB Recommendations



- Adoption of proposed Miscellaneous Service Charge for cost-of-service fees
- 5% Penalty Fee for all rate classes

Late Fee Penalties - Residential



RESIDENTIAL BILL - \$300 CURRENT TOTAL CHARGES DUE

	Current					Proposed					% Change
Jul 1	Bill Sent					Bill Sent					
Jul 18	Bill Due					Bill Due					
Jul 21	Late Fee Assessed	10%	\$ 30	\$ 30	10%	Late Fee Assessed	5%	\$ 15	\$ 15	5%	-5%
Jul 31	Electric Disconnect		\$ 40	\$ 70	23%	Electric Disconnect		\$ 20	\$ 35	12%	-12%
Aug 4	Water Disconnect		\$ 40	\$ 110	37%	Water Disconnect		\$ 90	\$ 105	35%	-2%

Current Charges

Proposed Charges

Cumulative Impact

Proposed Cumulative Impact

% of Original Bill

Proposed % of Original Bill

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Late Fee Penalties – Small Commercial



SMALL COMMERCIAL BILL - \$1,650 CURRENT TOTAL CHARGES DUE

	Current					Proposed					% Change
Jun 16	Bill Sent					Bill Sent					
Jul 3	Bill Due					Bill Due					
Jul 7	Late Fee Assessed	10%	\$ 165	\$ 165	10%	Late Fee Assessed	5%	\$ 83	\$ 83	5%	-5%
Jul 15	Electric Disconnect		\$ 40	\$ 205	12%	Electric Disconnect		\$ 95	\$ 178	11%	-2%
Jul 17	Water Disconnect		\$ 40	\$ 245	15%	Water Disconnect		\$ 90	\$ 178	10%	-4%

Current Charges

Proposed Charges

Cumulative Impact

Proposed Cumulative Impact

% of Original Bill

Proposed % of Original Bill

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Utility Service Fees – Electric



Utility Service Fees	CUAB Recommended Electric Fee	Current Electric Fee
New Customer Account Fee (Residential)	\$ 40.00	\$ 40.00
New Customer Account Fee (Commercial)	\$ 120.00	\$ 100.00
Disconnect/Reconnect Fee (Residential)	\$ 20.00	\$ 40.00
Disconnect/Reconnect Fee (Commercial)	\$ 90.00	\$ 40.00
Customer Requested Non-Emergency Disconnect /Reconnect (Residential)	\$ 95.00	\$ 50.00
Customer Requested Non-Emergency Disconnect/Reconnect (Commercial)	\$ 175.00	\$ 50.00
Customer Requested Non-Emergency Disconnect /Reconnect - After Hours*	\$ 460.00	\$ 225.00
Customer Trip Fee	\$ 95.00	New Fee Request
Electric Meter Test Charge	\$ 80.00	\$ 55.00
Tampering Charge / Theft of Service	Maximum Punitive Amount	\$ 350.00
Street Banner (install / remove)	\$ 485.00	\$ 400.00

*After Hours is consider 5 p.m. Central Standard Time
Service fees established by City Code 86.198

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Utility Service Fees – Electric



Utility Service Fees	CUAB Recommended Electric Fee	Current Electric Fee
New Account Charge - After Hours (existing service / meter)**	Removed	\$ 100.00
New Service - Normal Hours (install conductor & meter)	Removed	\$ 50.00 + Meter Cost
New Service - After Hours (install conductor & meter)**	Removed	\$ 320.00
Reconnect Charge - After Hours**	Removed	\$ 170.00

*After Hours is consider 5 p.m. Central Standard Time
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Utility Service Fees – W/WW



Utility Service Fees	CUAB Recommended W/WW Fee	Current W/WW Fee
New Customer Account Fee (existing service / meter)	\$ 110.00	\$ 40.00
New Service - Residential	Meter Cost + \$145.00	Meter Cost + \$50.00
New Service - Commercial	\$ 75.00	New Fee Request
Disconnect/Reconnect Fee	\$ 90.00	\$ 40.00
Fire Hydrant/Construction Temporary Water Meter	\$2,000 Deposit \$150 Initial Installation \$150 Relocation Fee \$120/Monthly Rental	\$750 Deposit \$75 Installation \$100/Monthly Rental
Water Meter Test Charge	\$ 195.00	\$ 35.00
Customer Trip Fee	\$ 80.00	New Fee Request
Tampering Charge / Theft of Service	Maximum Punitive Amount	\$ 350.00
Backflow Tester Fee	\$ 125.00	New Fee Request

*After Hours is consider 5 p.m. Central Standard Time
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Utility Service Fees – W/WW



Utility Service Fees	CUAB Recommended W/WW Fee	Current W/WW Fee
New Account Charge - After Hours (existing service / meter)**	Removed	\$ 100.00
Reconnect Charge - After Hours** renamed to Trip Charge	Removed	\$ 170.00
Customer Requested Non-Emergency Disconnect /Reconnect (Residential)	Removed	\$ 50.00
Customer Requested Non-Emergency Disconnect/Reconnect (Commercial)	Removed	\$ 100.00
Customer Requested Non-Emergency Disconnect /Reconnect - After Hours*	Removed	\$ 225.00

*After Hours is consider 5 p.m. Central Standard Time
Service fees established by City Code 86.198

