	Hays County Food Bank
Application Completeness Check for 2026 HSAB Funding	Food Assistance
Amount Requested	\$80,000
Questions	
Are all questions answered?	Yes
Is the application signed? (this is a certification)	Yes
Does the program have measurable outcomes?	Yes
Is the agency a Human Services Agency?	Yes
Is the agency overseen by a Board of Directors?	Yes
Required Attachments	
BUDGETS	
1. Program budget for current fiscal year	Yes
2. Program budget proposed for next fiscal year	Yes
3. Budget showing the exact uses of the HSAB funding, to be included	
in the contract	Yes
BOARD OF DIRECTORS INFORMATION	
4. Board of Directors membership roster	Yes
5. Board of Directors City of Residence	Yes
6. Board of Directors Meeting Attendance Record	Yes
7. Board of Directors membership criteria	Yes
ORGANIZATION INFORMATION	
8. Current IRS Form 990, pages 1 and 2 (not required for churches)	Yes
9. Non-discrimination policy statement	Yes
PROGRAM INFORMATION	
10. Final Performance Report for 2024 Funding (if funded)	Yes
11. Letters of support for the program - how many	4 letters
12. Policies and Procedures for the proposed Program, if available	Yes



# City of San Marcos Human Services Grants FY2026 Application

# I. SUMMARY INFORMATION

Please spell out organization name and program name completely, without acronyms.

Applicant Organization: <u>Hays County Food Bank</u>	
Contact Name: Kelley Carter	Telephone:
Contact E-Mail Address:	Website: www.haysfoodbank.org
Mailing Address: 220 Herndon St. San Marcos TX 78	666 (New location 8/23/25- 1612 S IH-35 San Marcos, TX 78666)
San Marcos Service Address for this Program: 220 He	erndon St. San Marcos, TX 78666
Who is authorized to execute program documents?	(Name, Title) <u>Lisa Young, Executive Director</u>
Program Name: <u>Food Assistance Program</u>	
Amount of Funds Requested: \$80,000	
What percentage of the cost of this program is requ	ested as funding through this application?11.5%

### II. QUESTIONS

All questions must be answered. Please type your answers. Application evaluations will be based on, but not necessarily limited to the criteria stated in each section.

### **O**VERVIEW

1. Summarize the program for which funding is being requested, the services it provides, and the clients it serves.

The Food Distribution Program is the cornerstone of Hays County Food Bank's efforts. In 2024 alone, this program enabled us to provide healthy groceries to 237,000 food-insecure residents across Hays County. It operates through two primary channels: direct food distribution and Last-Mile Site support. Our direct distribution efforts delivered 41,595 food assistance boxes to individuals living at or below 185% of the federal poverty level or experiencing an emergency. We reach the community through various methods, including Food Distributions, Home Delivery for homebound seniors, the Van Go Mobile Pantry, our annual Holiday Meal Box program, and the upcoming Client Choice Market. Demand for all our services is rising, including weekly Food Distributions and the Van Go program, which has seen increased use among unsheltered individuals in San Marcos. We offer them convenient, nutritious items such as easy-to-open protein sources, trail mix, electrolyte powders, water, fruits, and vegetables.

This year, we are excited to announce the opening of our Client Choice Market at our new location here in San Marcos. The opening of this market provides an unprecedented opportunity for our clients to customize their food assistance and maximize the benefits from our services. The introduction of the market will improve the food access of San Marcos residents by introducing more flexible scheduling, tailoring choices for special diets, and ensuring that the foods they take home will be used by the household. This market is also engineered to improve the efficiency of our organization by reducing food waste and redirecting some clients from our weekly distributions.

Through our connections with 32 Last-Mile Sites, we help deliver nutritious meals to underserved and hard-to-reach populations, including survivors of domestic violence, individuals experiencing homelessness, students, seniors, and people with disabilities. These community-based sites account for just under half of our total food distribution in Hays County each year and are uniquely positioned to serve with greater flexibility and focus than we can centrally. For example, the Southside Community Center offers hot meals to unhoused individuals. The Last-Mile Sites we work with effectively double the number of San Marcos residents we reach. The large majority of relationships we have are based in San Marcos and operate in many ways, including community pantries, emergency shelters, meal sites, and Go bag locations. In 2024, we distributed 862,644 pounds of food to Last-Mile Sites that serve San Marcos residents, 59% of our total Last-Mile Site assistance in Hays County, and a 28% increase since the previous year.

Table 1; Poundage of Food for Notable Last-Mile Sites, 2024

	lbs		lbs		lbs
La Vista Retirement Community	55,816	El Buen Pastor	51,048	Salvation Army	41,157
Senior Citizen Center	56,858	Southside Community Center	37,738	Hays Caldwell Women's Center	20,894
Red Wood Baptist	54,388	Bobcat Bounty (FCS TX STATE)	55,585	Promiseland Church	40,993

# COMMUNITY NEED AND JUSTIFICATION -15 POINTS

Evaluation: documentation and justification of the need for the program in the City of San Marcos.

1. Describe in detail the need for this program in San Marcos.

We are the only organization in San Marcos that is focused on combating hunger for all residents experiencing food insecurity. Our support is available to all low-income clients and clients who may have a higher income, but are experiencing a financial emergency. Our guidelines for assistance are set at 185% of the federal poverty level, or those experiencing a financial emergency. According to Feeding Texas, a statewide network of food banks working to end hunger, most Americans are only \$400 away from needing a food bank. Our services can make it possible for clients experiencing a financial emergency to pay rent, afford their healthcare, and stay in their homes.

This year, we are making a major move to a larger facility, designed to accommodate our increased distribution and create a Client Choice Market. The Market will help reduce the pressure on our weekly distributions and allow our clients to feed their families with increased dignity and autonomy. Our clients will shop for food, creating less food waste and reducing our reliance on bulk USDA products. While this program will come with some increased costs, including creation costs, supplies, and increased labor hours, we hope to offset many of these costs by relying on in-kind donations, volunteer labor, and increased efficiency.

2. Has the need for this program been increasing in recent years?

We are serving more people at a greater rate in 2025, as our population expands and living costs continue to rise, creating a barrier for families to eat a healthy and well-balanced diet. We had a 25% increase from 2023 to 2024, and we are currently tracking a similar increase in 2025. We are actively working to meet the community's needs through food donations and purchases.

Additionally, we are experiencing increased challenges in sourcing food as federal programs have been reduced. HCFB is requesting funds to support our operations and the purchase of food for our community. To reduce costs and minimize food waste, we rescue food from all over Hays County five days a week, which is sorted and redistributed to the community. We also receive two deliveries per week from CTFB, which contain free USDA products. We also rely heavily on volunteer labor to maximize the quantity of food we can provide.

This year, we are making a major move to a larger facility, designed to accommodate our increased distribution and create a Client Choice Market. The Market will help alleviate the pressure on our weekly distributions, allowing our clients to feed their families with increased dignity and autonomy. Our clients will shop for food, creating less food waste and reducing our reliance on bulk USDA products. While this program will come with some increased costs, including the creation costs, supplies, and increased labor hours, we hope to offset many of these costs by relying on in-kind donations, volunteer labor, and the increased efficiency.

# IMPLEMENTATION -15 POINTS

### **Evaluation:**

- The application demonstrates that resources needed to manage the proposed program are available and ready.
- Applicant has clearly defined objectives focusing on results and measurable outcomes vs. only program activities descriptions and numbers served.
- Past performance of programs funded by Human Services Grants has met expectations.
- 1. Are all resources in place to be able to implement this program? If not, what is missing?

Yes, the Food Assistance Program has been operating successfully through various levels of funding. Going forward, we hope to increase the clients we can serve and are always striving to provide the best quality food available.

2. What specific, measurable outcomes or results do you hope to achieve with this program?

Hays County Food Bank aims to reduce hunger and increase our community health by 1) increasing the number of pounds of food that we distribute by 5% in 2026 by strengthening current partnerships and building new connections. 2) Ensuring that we continue to serve our clients with as much dignity and autonomy as we can offer through our Client Choice Market

Each year, we closely track a number of metrics, including individuals and households served and their geographic distribution, new clients added, pounds of food distributed, and pounds of food rescued from landfills. In 2026, we plan to increase our capacity for service delivery by relying more heavily on the Client Choice Market to provide for clients. This will look like having full volunteer staffing for the operation time and having monthly appointment times for the majority of clients to use the market. We will also further expand the Van Go program to reach more unhoused clients throughout San Marcos.

Goals	Measurables
Support changing Last-Mile Sites	5% increase in food distributed to local agencies
Continue ensuring healthy food distribution	2026 fresh produce average at or above 30%
Expand Van Go Mobile Pantry program	10% more unhoused clients served
Client Choice Market is fully operational	Full implementation of market and volunteer staffing

3. If funding is not available at the requested amount, what is the minimum Human Services Grant funding needed to be able to run this program?

The City of San Marcos is our largest municipal funder, and their contribution increases our ability to provide high-quality food and services in San Marcos. While we have other significant funding sources, an award less than \$50,000 may impact the number of San Marco's residents whom we can serve or the types of food we source.

### IMPACT AND COST EFFECTIVENESS -15 POINTS

### **Evaluation:**

- impact on the identified need
- implementation costs compared to impact
- use of available resources (financial, staff, volunteer)
- impact compared to other applicants
- 1. Programs can provide value by deeply impacting the lives of a few, with effects that may ripple through generations, or by providing a smaller but meaningful impact to a larger group. Describe in detail the impact this program will have on the identified need and on San Marcos residents.

In the short term, our Food Distribution Program is focused on expanding access to nutritious food for individuals and families experiencing food insecurity, defined by the U.S. Department of Agriculture as limited or uncertain access to enough food for an active, healthy life. Emergency and short-term food assistance play a critical role during times of unexpected financial hardship, helping people maintain the energy needed for work, childcare, and daily responsibilities. Over the long term, consistent access to food assistance can relieve financial pressure, allowing individuals in San Marcos to allocate resources toward other essential expenses like medical care, utilities, housing, and childcare.

With the launch of our new Client-Choice Market, our San Marcos residents will gain access to a wider variety of ingredients, enabling them to create meals that align with their dietary needs and cultural preferences—something not fully possible under our current direct distribution model. Research published in the *Journal of Hunger and Environmental Nutrition* found that food banks adopting a client-choice model saw an 85% increase in client satisfaction, and we anticipate similar outcomes. Beyond improved satisfaction, we believe the market will foster a greater sense of independence, dignity, and empowerment. Clients will also gain valuable experience in budgeting and meal planning in an environment that mirrors a traditional grocery store.

2. Briefly describe other funding sources, volunteers, or in-kind donations that will be used with this program.

The Hays County Food Bank has a wide pool of supporters providing funding throughout Hays County. Although we receive no state funding, our local-level government grants account for a significant portion of our operating budget. Our services are also partly sustained by federal food programs, managed through Central Texas Food Bank, which provides much of our food at no or low cost. In 2024, our organization received 1.4 million pounds of food through our partnership with Central Texas Food Bank. Our community contributed an additional 98,000 pounds, and 54,000 pounds

were purchased. Last year, we spent \$89,300 of our program budget on food purchasing to supplement the federal food and donations we receive.

We are very grateful to the 2,495 volunteers who contributed nearly 17,000 hours of community service to our organization. Our community support is outstanding, and it would take 8 full-time employees to replace the labor of our volunteers. Currently, we are not able to offer as many volunteer positions as the community would like, and are often at our volunteer limit each day. In the new location, we expect to accommodate more volunteers in positions suitable for retirees, the disabled, and volunteers who need low-impact activities.

Table 2; HCFB Funding

Hays County Food Bank Funding - 2024		
Source	Amount	
Hays County	\$85,000.60	
Civic Clubs & Orgs	\$86,579.67	
Corporate Donations	\$95,673.83	
Church/Affiliated Donations	\$33,757.35	
Schools	\$1,747.59	
Individual Donations	\$520,471.17	
Employee Giving	\$6,096.44	

3. How many total annual unduplicated direct clients is this program expected to serve? What percentage will be San Marcos residents?

Last year, we served 7,259 unduplicated households, with 51% of them residing in San Marcos. 35% of our clients in San Marcos are children, while 8% are seniors.

# **COMMUNITY SUPPORT – 15 POINTS**

# **Evaluation:**

- A minimum of three letters of reference that indicate strong local support for the program and the agency's
  ability to implement it as described in the application. Letters must be in support of the specific program
  requesting funding, not the agency as a whole. Letters will preferably be from San Marcos residents as well as
  direct clients of the program.
- Evidence that volunteers play a vital role in the program or agency's operation.
- Evidence that board members are actively involved in and supportive of the agency
- 1. What actions do Board members take to support the programs of the agency?

Board members hold fiduciary oversight responsibility, the execution of legal documents, the disbursement of funds, and our yearly audit process. Our Board of Directors promotes our financial strategy via our Fund Development Committee.

2. Briefly describe the number and role of volunteers in the program or agency's operation.

In 2023, we had 16,659 volunteer hours donated by 2,500 volunteers with nearly all hours dedicated to the Food Distribution program. Our volunteers do everything from packing food, sorting cans, and rescuing food from local grocery stores. They will also be instrumental in the running of the Client Choice Market by keeping our shelves stocked, our food fresh, and our appointments running smoothly.

# **COUNCIL PRIORITIES - 30 POINTS**

1. How long has this program served San Marcos residents? (10 points if at least 2 years)

We have been serving San Marcos for 41 years. Originally established in 1984 as the San Marcos Food Bank.

2. Does the agency have an office in San Marcos? (10 points if it does)

Yes, current and future locations are in San Marcos.

3. Describe how this funding will create an increase in services or an increase in the number of people served. (10 points if creates an increase)

We have been experiencing rapidly increasing demand in the last two years as the SNAP program has become less likely to sustain a household, the cost of living increases, and the population grows. Our public food distributions increase nearly every month, and we expect to manage this growth partly through our addition of the Market we are opening soon. The market will allow us to serve a greater number of clients through the flexibility of an appointment-based food distribution. City funding would make it possible for us to meet the rising demand without sacrificing quality. As we open the new Client Choice Market, we will be able to serve more San Marcos residents and offer them an unparalleled level of choice, flexibility, and dignity.

### RISK - 10 POINTS

1. How many years of experience does the agency have in implementing a program of this size and complexity? (5 points if more than 5 years)

We have been doing direct food distribution without interruption for more than 10 years and operating food assistance programs in other forms for 41 years. While the Market will be a new addition, we're confident in our ability to source and distribute food on a large scale.

2. What percentage of the program's funding is non-City? (5 points if at least 50%)

88.5% of our funding comes from non-City sources.

# **Non-city HCFB Funding**

Hays County Food Bank Funding - 2024		
Source	Amount	
Hays County	\$85,000.60	
Civic Clubs & Orgs	\$86,579.67	
Corporate Donations	\$95,673.83	
Church/Affiliated Donations	\$33,757.35	
Schools	\$1,747.59	
Individual Donations	\$520,471.17	
Employee Giving	\$6,096.44	

# III. FUNDING RESTRICTIONS

# By signing this application I certify the following to be true:

- All Human Services Grant funding will be spent on San Marcos residents, except for school-based programs, in which case it may be spent within the San Marcos Consolidated Independent School District boundary.
- 2. Funding requested is not more than 50% of the total funding for the agency.
- 3. Funding will not be used to fund more than 20% of a full time position.
- 4. Agency has been in existence for at least 2 years. (This can include serving communities other than San Marcos.)

SUBMITTAL APPROVED BY:	
Signature Source	7/21/2025 Date
LISA YOUNG	
Printed Name	
EXECUTIVE DIRECTOR	-



# HUMAN SERVICES ADVISORY BOARD GRANT QUARTERLY PERFORMANCE REPORT

**Agency Name:** 

Hays County Food Bank

**Program Name:** 

Food Distribution

**Program Year:** 

2024

Reporting Period: (check one)

- □ January through March (due April 30)
- ☐ April through June (due July 31)
- □ July through September (due October 31)
- □ October through December (due January 31)

Submit report to: cgriffith@sanmarcostx.gov

# **PROGRAM STATUS**

Please provide a written description of actions taken this period and how they helped achieve your program goals.

We have continued to expand our capacity to serve every household seeking our services. In 2024 we distributed 1.6 million pounds of food. We have increased food purchasing because in-kind food donations have not been adequate to meet the rising demand. Attendance at food distribution in San Marcos has increased.

HCFB has been working on our relocation to a much larger facility. The new facility will open in 2025 and will have the capacity to increase the amount of food distributed to each household, along with greatly increasing people's agency to choose their own food. This will reduce food waste and allow the food bank to help people address their specific dietary needs.

We are also launching our Van Go program this month to increase our outreach to unhoused people. The grant money has helped us maintain our growing food distribution, and support the extra staff hours needed to facilitate our move.

# PROGRAM BENEFICIARIES

For the program that received HSAB funding, please report either number of unduplicated individuals served or number of unduplicated households served.

Check one: X Unduplicated Individuals \_\_\_\_\_Unduplicated Households

	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Year to Date
Total Served				15,665	24,407
San Marcos Residents Served				7817	11,110
% San Marcos Residents				49.9	45.5

# **PROGRAM EXPENDITURES**

For the final report of the year, please provide a bulleted list that briefly summarizes how the HSAB funding was spent.

- Food distribution
- Extra food distribution for Thanksgiving
- Staff support for volunteer organization
- Staff support for planning move to new facility
- Staff support for planning homeless outreach

I certify that to the best of my knowledge and belief the information reported in this Quarterly Performance Report is factual and accurate.

Signature

4/29/2024 Date

Lisa Young

**Executive Director** 

Printed name

Title

ys County Food Bank	PROPOSED	PROPOSED
	FY 25	FY 26
Ordinary Income/Expense		
Income		
INTERGOVERNMENTAL FUNDS		
4100 · FEDERAL		
4100-01 · FEMA	\$12,000.00	\$0.0
Total 4100 · FEDERAL	\$12,000.00	\$0.0
4200 · LOCAL		
4200-01 · City of Kyle	\$15,000.00	\$15,000.0
4200-03 · City of San Marcos	\$80,000.00	\$80,000.0
4200-04 · Hays County	\$55,000.00	\$55,000.0
4200-06 · City of Buda	\$3,500.00	\$0.0
Total 4200 · LOCAL	\$153,500.00	\$150,000.
Total INTERGOVERNMENTAL FUNDS	\$153,500.00	\$150,000.0
4300 · NON-GOVERNMENTAL FUNDS		
4300-01 · Civic Clubs & Organizations	\$17,000.00	\$17,000.
4300-02 · Corporate Donations	\$92,000.00	\$92,000.
4300-03 · Church Affiliated Donations	\$46,500.00	\$46,500.
4300-04 - Schools	\$2,200.00	\$2,200.
4300-05 - Individuals	\$313,000.00	\$343,000.
4600 · Employee Giving/UW	\$15,500.00	\$15,500.
4700 · Grants	\$40,000.00	\$60,000.
4800 - Interest	\$10,000.00	\$9,000.
Total 4300 · NON-GOVERNMENTAL FUNDS	\$536,200.00	\$585,200.0
Total Income	\$684,200.00	\$735,200.0
Gross Profit	\$684,200.00	\$735,200.0
Expense		
OPERATING EXPENSES		
7510 · Fundraising		
7510-01 · Online Donation Fees	\$6,500.00	\$6,500.0
7510-03 · Turkeys Tackling Hunger	\$5,000.50	
7510-04 · Direct Mail	\$1,000.00	
7510-05 · Fundraising - Other	\$4,000.00	
Total 7510 · Fundraising	\$16,500.50	
7590 · Volunteer Services	\$1,180.00	
8110 · Supplies	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	7,1
8110-01 Office Supplies	\$1,500.00	\$1,500.0
8110-02 Janitorial Supplies	\$2,100.00	
Total 8110 - Supplies	\$3,600.00	
8130 · Telecommunications	\$3,000.00	
8140 - Postage & Shipping	\$1,070.00	
8180 · Subscriptions	\$1,070.00	
8210 · Facility Main/Equipment Repairs	\$12,010.00	
8220 · Utilities	\$10,300.00	
8260 · Equipment Rental & Maintenance	\$21,794.00	
	\$21,794.00	\$2,000.
8310 · Travel 8310-01 · Inspections/Reg fees	\$400.00	\$400.0

8310-02 · Maintenance	\$5,725.00	\$5,725.00
8310-03 · Motor Fuels and Lubricants	\$6,600.00	\$6,600.0
8310-04 · Mileage Expense Reimbursement	\$1,100.00	\$1,100.0
8310-05 - Meals & Parking	\$750.00	\$600.0
8310-06 Vehicle Purchase/Lease	\$0.00	\$0.0
Total 8310 · Travel	\$14,575.00	\$14,425.00
8520 - Insurance		
8520-01 · Insurance - D&O/Commercial	\$27,000.00	\$27,000.00
8520-02 · Insurance - Automobile	\$10,516.00	\$10,516.00
Total 8520 - Insurance	\$37,516.00	\$37,516.00
8530 - Memberships	\$2,448.00	\$2,448.00
8560 · IT Services	\$12,445.92	\$12,445.92
8570 · Public Relations/Promotion	\$3,070.00	\$3,070.00
Total OPERATING EXPENSES	\$140,008.92	\$133,314.92
PERSONNEL SERVICES		
7210 · Exempt Salaries	\$125,783.84	\$138,361.00
7220 · Non-exempt Salaries	\$223,476.48	\$245,823.00
7240 · Health Insurance	\$28,800.00	\$28,800.00
7250 · Payroll Taxes	\$33,033.94	\$36,336.00
8540 · Training	\$1,360.00	\$1,360.00
Total PERSONNEL SERVICES	\$412,454.26	\$450,680.00
7520 - Accounting Fees		
7520-01 - Bank Fees & Charges	\$30.00	\$30.00
7520-02 - Payroll Service	\$696.00	\$696.00
7520-03 - Audit Services	\$7,900.00	\$7,900.00
Total 7520 - Accounting Fees	\$8,626.00	\$8,626.00
8111 · ProgramSupplies		
8111-01 Food	\$91,000.00	\$100,000.00
8111-02 Nutrition Program	\$1,200.00	\$500.00
8111-03 Garden/Adopt a Farm	\$2,650.00	\$0.00
8111-04 Food Processing Supplies	\$2,470.00	\$2,470.00
Total 8111 - Program Supplies	\$97,320.00	\$102,970.00
Total Expense	\$658,409.18	\$695,590.9
et Ordinary Income	\$25,790.82	\$39,609.08
Income	\$25,790.82	\$39,609.08

# **Proposed Use of HSAB Funding**

Food Assistance Program Grant Budget Proposal (To be included in contract)

	Grant Funds	Percentage of Expenditure
Food Purchases	\$20,000	3%
Salary for 10 employees	\$20,000	3%
Facilities Operation/Maintenance	\$20,000	3%
Insurance (Vehicle - D&O/Commercial)	\$20,000	3%



Hays County Food Bank 220 Herndon St. San Marcos, TX 78666 www.haysfoodbank.org

# 2025 BOARD OF DIRECTORS

The Hays County Food Bank's Board of Directors is a dedicated group that volunteers many hours to implement the mission of the agency. These individuals work behind the scenes to oversee finances, prepare budgets, conduct strategic planning sessions, and keep the food bank on the right track.

# Officers

**President – Jamie Lee Case**City of San Marcos
San Marcos, TX

Vice President – Mark Jones Hays County Commissioner Kyle, TX

# **Members**

Mae Parrish-Watts
Damron Group Realty
San Marcos, TX

**Gerald Madden** *H-E-B*Buda, TX

**Robert Rizo**City of Kyle Council Member
Kyle, TX

Treasurer – Kathy Martinez-Prather Texas State University San Marcos, TX

Secretary – Jessica Ramos City of San Marcos San Marcos. TX

Kathy Martinez-Prather Texas State University San Marcos, TX

**Jayna Love** *Keller Williams Realty*Buda, TX

**Dr. Michelle Cohen**Commissioner, Precinct 2, Hays County

Kyle, TX



Hays County Food Bank													
Board of Directors Attendance 2023													
Board Member	May 2023	June 2023	July 2023	Aug 2023	Sept 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	March 2024	April 2024	May 202
Jamie Lee Case	Present	Present	Present	Present	Present	Present	Present	No meeting	Present	Presnt	Present	Present	Present
Mark Jones	Present	Present	Present	Present	Present	Present	Present	No meeting	Present	Absent	Absent	Present	Present
Kathy Martinez-Prather	Present	Present	Present	Present	Present	Absent	Absent	No meeting	Absent	Absent	Present	Present	Present
Jessica Ramos	Present	Present	Present	Present	Present	Present	Present	No meeting	Present	Present	Present	Present	Present
Mae Watts Parrish	Present	Present	Present	Present	Absent	Present	Present	No meeting	Present	Present	Present	Present	Present
Michelle Cohen	Present	Present	Present	Present	Absent	Present	Present	No meeting	Present	Present	Absent	Present	Present
Robert Rizo	Present	Present	Present	Present	Present	Present	Present	No meeting	Present	Present	Present	Present	Absent
Sarah Rayburn	Present	Present	Present	NA - left board	NA - left board	NA - left board	NA left board	No meeting	NA - left board	NA - left board	NA left board	NA	NA
Gerald Madden	Absent	Present	Present	Present	Present	Present	Absent	No meeting	Present	Absent	Present	Absent	Present
Jayna Love	Absent	Present	Present	Present	Present	Absent	Present	No meeting	Present	Absent	Present	Present	Absent
Kristin Warner	Absent	Present	Present	Present	Present	Absent	Present	No meeting	Present	Present	Present	Absent	Present
Lisa Young - Exec Director	Present	Present	Present	Present	Present	Present	Present	No meeting	Present	Present	Absent	Present	Present



Hays County Food Bank 220 Herndon St. San Marcos, TX 78666 www.haysfoodbank.org

### **Board of Directors Selection Criteria**

**Qualifications** – Directorships shall not be denied to any person on the basis of race, creed, sex, sexual preference, or national origin. In addition, applicants must:

- a. reside or be employed in the Food Bank's service area when first elected to the Board;
- b. submit an application;
- c. attend a Board meeting as a guest;
- d. agree to make an annual financial contribution to the Food Bank at a personally meaningful level;
- e. strongly support the mission of the Food Bank and commit to advocating for the agency and its mission in the community;
- f. attend new director orientation and tour of the Food Bank within thirty (30) days after election to the Board (conducted by the Executive Director and/or a Nominations Committee member);
- g. agree to serve on committee(s), attend committee meetings, and perform committee work, as needed;
- h. agree to meet the attendance requirements set forth in these bylaws;
- i. be willing to attend the annual workshop;
- j. agree to do volunteer work at or on behalf of the Food Bank, as the need arises and schedule permits;
- k. agree to respect the dignity and privacy of all persons affiliated with the Food Bank; safeguard the confidentiality of Food Bank clients, staff, and volunteers; agree not to discuss confidential matters with those outside the Board; and sign a confidentiality agreement.

**Nominating Process** - Each October, the Nominating Committee shall review the open positions and determine which incumbents are eligible for an additional term and of those eligible, whom to recommend for re-election. Thereupon, the Committee will recommend additional qualified individuals who meet the criteria outlined in Article 3, Section 3 above.



# **990**

# **Return of Organization Exempt From Income Tax**

OMB No. 1545-0047

2023

Department of the Treasury Internal Revenue Service Under section 501(c), 527, or 4947(a)(1) of the Internal Revenue Code (except private foundations)

Do not enter social security numbers on this form as it may be made public.

Go to www.irs.gov/Form990 for instructions and the latest information.

Open to Public Inspection

, 20 For the 2023 calendar year, or tax year beginning , 2023, and ending C Name of organization Hays County Food Bank D Employer identification number Check if applicable: 74-2331781 Doing business as Address change Number and street (or P.O. box if mail is not delivered to street address) E Telephone number Name change Room/suite 220 Herndon Street Initial return Final return/terminated City or town, state or province, country, and ZIP or foreign postal code 3,737,441 San Marcos, TX, 78666 G Gross receipts \$ Amended return H(a) Is this a group return for subordinates? ☐ Yes X No F Name and address of principal officer: Jamie Lee Case Application pending 220 Herndon Street, San Marcos, TX, 78666 **H(b)** Are all subordinates included? Yes **X** 501(c)(3) Tax-exempt status: 501(c) ( ) (insert no.) 4947(a)(1) or If "No," attach a list. See instructions. Website: hayscountyfoodbank.org H(c) Group exemption number Form of organization: X Corporation Trust Association L Year of formation: 1984 M State of legal domicile: TX Part I **Summary** Briefly describe the organization's mission or most significant activities: To alleviate hunger by distributing food to families who are food deprived through a network of volunteers and other agencies within Hays Activities & Governance County. Check this box  $\Box$  if the organization discontinued its operations or disposed of more than 25% of its net assets. 2 3 Number of voting members of the governing body (Part VI, line 1a) . . . . 11 4 Number of independent voting members of the governing body (Part VI, line 1b) 4 11 5 Total number of individuals employed in calendar year 2023 (Part V, line 2a) 5 14 6 6 2,328 Total number of volunteers (estimate if necessary) . . . . . . . . . 7a Total unrelated business revenue from Part VIII, column (C), line 12 7a 0 Net unrelated business taxable income from Form 990-T, Part I, line 11 7b 0 **Prior Year Current Year** 3,168,715 3.716.272 8 Contributions and grants (Part VIII, line 1h). Revenue 9 Program service revenue (Part VIII, line 2g) 0 12,907 21,169 10 Investment income (Part VIII, column (A), lines 3, 4, and 7d) . . . . 0 0 11 Other revenue (Part VIII, column (A), lines 5, 6d, 8c, 9c, 10c, and 11e) . . . 12 Total revenue—add lines 8 through 11 (must equal Part VIII, column (A), line 12) 3.181.622 3,737,441 13 Grants and similar amounts paid (Part IX, column (A), lines 1-3) . . . . . 0 0 14 Benefits paid to or for members (Part IX, column (A), line 4) . . . . 0 0 344.179 357.230 15 Salaries, other compensation, employee benefits (Part IX, column (A), lines 5-10) 0 0 16a Professional fundraising fees (Part IX, column (A), line 11e) Total fundraising expenses (Part IX, column (D), line 25) b 17 Other expenses (Part IX, column (A), lines 11a-11d, 11f-24e) 2.413.661 3.178.073 2,757,840 3,535,303 Total expenses. Add lines 13-17 (must equal Part IX, column (A), line 25) 18 423.782 202,138 Revenue less expenses. Subtract line 18 from line 12 19 Assets or designation of designation of the designa **Beginning of Current Year End of Year** 20 Total assets (Part X, line 16) 2,870,009 3,079,212 7,521 11,904 21 Total liabilities (Part X, line 26) . 22 Net assets or fund balances. Subtract line 21 from line 20 2.862.488 3.067.308 Signature Block Under penalties of perjury, I declare that I have examined this return, including accompanying schedules and statements, and to the best of my knowledge and belief, it is true, correct, and complete. Declaration of preparer (other than officer) is based on all information of which preparer has any knowledge. Sign Signature of officer Date 11/13/2024 Here Type or print name and title Jamie Lee Case President Print/Type preparer's name Preparer's signature Date Check | if **Paid** 11/13/2024 self-employed P00054732 Stacy Britton **Preparer** 74-2902112 MONTEMAYOR BRITTON BENDER PC Firm's name Firm's EIN Use Only 2110 B Boca Raton Suite B 102 Austin TX 78747 Firm's address Phone no. May the IRS discuss this return with the preparer shown above? See instructions X Yes No

Form 990 (2023)

Part	Ш	Statement of Program Service Accomp Check if Schedule O contains a response						
1	Briefly describe the organization's mission:  To alleviate hunger by distributing food to families who are food deprived through a network of volunteers and other agencies within Hays County.							
2		the organization undertake any significant pro	ogram services during the year which					
3	If "Yes," describe these new services on Schedule O.  Did the organization cease conducting, or make significant changes in how it conducts, any program							
4	services?							
		de:) (Expenses \$3,268,395_i eviate hunger by distributing food to families who are						
41-	(0-	\(\( \( \) \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\	to alcoling a superior of the	) (Revenue \$				
4b	(000	de:i	including grants of \$					
4c	(Cod	de:) (Expenses \$i	including grants of \$	) (Revenue \$)				
4d	Oth	er program services (Describe on Schedule O	.)					
4e	(Exp	nenses \$ 0 including grants of \$ Il program service expenses	•	0)				
	. 0.0	a program our not expenses	5,255,555					



Hays County Food Bank 220 Herndon St. San Marcos, TX 78666

www.haysfoodbank.org

# Food Assistance Program - USDA Nondiscrimination Statement

Hays County Food Bank abides by and posts the following statement at every public food distribution.

"In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the State or local Agency that administers the program or contact USDA through the Telecommunications Relay Service at 711 (voice and TTY). Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD–3027, found online at <u>How to File a Program Discrimination Complaint</u> and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632–9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Mail Stop 9410, Washington, D.C. 20250–9410; (2) fax: (202) 690–7442; or (3) email: program.intake@usda.gov."





Hays County Food Bank is committed to a work environment in which all individuals are treated with respect and dignity. Each individual has the right to work in a professional atmosphere that promotes equal employment opportunities and prohibits unlawful discriminatory practices, including harassment. Therefore, HCFB expects that all relationships among persons in the office will be business-like and free of explicit bias, prejudice and harassment.

HCFB has developed this policy to ensure that all its employees can work in an environment free from unlawful harassment, discrimination and retaliation. HCFB will make every reasonable effort to ensure that all concerned are familiar with these policies and are aware that any complaint in violation of such policies will be investigated and resolved appropriately.

Any employee who has questions or concerns about these policies should talk with the director of human resources or a member of the personnel practices committee.

These policies should not, and may not, be used as a basis for excluding or separating individuals of a particular gender, or any other protected characteristic, from participating in business or work-related social activities or discussions. In other words, no one should make the mistake of engaging in discrimination or exclusion to avoid allegations of harassment. The law and the policies of HCFB prohibit disparate treatment on the basis of sex or any other protected characteristic, with regard to terms, conditions, privileges and perquisites of employment. The prohibitions against harassment, discrimination and retaliation are intended to complement and further those policies, not to form the basis of an exception to them.

# **Equal employment opportunity**

It is the policy of HCFB to ensure equal employment opportunity without discrimination or harassment on the basis of race, color, religion, sex, sexual orientation, gender identity or expression, age, disability, marital status, citizenship, national origin, genetic information, or any other characteristic protected by law. HCFB prohibits any such discrimination or harassment.



# Retaliation

HCFB encourages reporting of all perceived incidents of discrimination or harassment. It is the policy of HCFB to promptly and thoroughly investigate such reports. HCFB prohibits retaliation against any individual who reports discrimination or harassment or participates in an investigation of such reports.

# Sexual harassment

Sexual harassment constitutes discrimination and is illegal under federal, state and local laws. For the purposes of this policy, "sexual harassment" is defined, as in the Equal Employment Opportunity Commission Guidelines, as unwelcome sexual advances, requests for sexual favors and other verbal or physical conduct of a sexual nature when, for example: a) submission to such conduct is made either explicitly or implicitly a term or condition of an individual's employment, b) submission to or rejection of such conduct by an individual is used as the basis for employment decisions affecting such individual, or c) such conduct has the purpose or effect of unreasonably interfering with an individual's work performance or creating an intimidating, hostile or offensive working environment.

Title VII of the Civil Rights Act of 1964 recognizes two types of sexual harassment: a) quid pro quo and b) hostile work environment. Sexual harassment may include a range of subtle and not-so-subtle behaviors and may involve individuals of the same or different gender. Depending on the circumstances, these behaviors may include unwanted sexual advances or requests for sexual favors; sexual jokes and innuendo; verbal abuse of a sexual nature; commentary about an individual's body, sexual prowess or sexual deficiencies; leering, whistling or touching; insulting or obscene comments or gestures; display in the workplace of sexually suggestive objects or pictures; and other physical, verbal or visual conduct of a sexual nature.

# Harassment

Harassment on the basis of any other protected characteristic is also strictly prohibited. Under this policy, harassment is verbal, written or physical conduct that denigrates or shows hostility or aversion toward an individual because of his or her race, color, religion, sex, sexual orientation, gender identity or expression, national origin, age, disability, marital status, citizenship, genetic information, or any



other characteristic protected by law, or that of his or her relatives, friends or associates, and that: a) has the purpose or effect of creating an intimidating, hostile or offensive work environment, b) has the purpose or effect of unreasonably interfering with an individual's work performance, or c) otherwise adversely affects an individual's employment opportunities.

Harassing conduct includes epithets, slurs or negative stereotyping; threatening, intimidating or hostile acts; denigrating jokes; and written or graphic material that denigrates or shows hostility or aversion toward an individual or group that is placed on walls or elsewhere on the employer's premises or circulated in the workplace, on company time or using company equipment by e-mail, phone (including voice messages), text messages, social networking sites or other means.

### Individuals and Conduct Covered

These policies apply to all applicants and employees, whether related to conduct engaged in by fellow employees or by someone not directly connected to Hays County Food Bank (e.g., an outside vendor, consultant or customer).

Conduct prohibited by these policies is unacceptable in the workplace and in any work-related setting outside the workplace, such as during business trips, business meetings and business-related social events.

# Reporting an Incident of Harassment, Discrimination or Retaliation

Hays County Food Bank encourages reporting of all perceived incidents of discrimination, harassment or retaliation, regardless of the offender's identity or position. Individuals who believe that they have been the victim of such conduct should discuss their concerns with their immediate supervisor, the Executive Director or the HCFB Board of Directors. See the complaint procedure described below.

In addition, HCFB encourages individuals who believe they are being subjected to such conduct to promptly advise the offender that his or her behavior is unwelcome and to request that it be discontinued. Often this action alone will resolve the problem. HCFB recognizes, however, that an individual may prefer to pursue the matter through complaint procedures.



# Complaints

Individuals who believe they have been the victims of conduct prohibited by this policy or believe they have witnessed such conduct should discuss their concerns with their immediate supervisor, Executive Director, or the Board of Directors.

HCFB encourages the prompt reporting of complaints or concerns so that rapid and constructive action can be taken before relationships become irreparably strained. Therefore, while no fixed reporting period has been established, early reporting and intervention have proven to be the most effective method of resolving actual or perceived incidents of harassment.

Any reported allegations of harassment, discrimination or retaliation will be investigated promptly. The investigation may include individual interviews with the parties involved and, where necessary, with individuals who may have observed the alleged conduct or may have other relevant knowledge.

HCFB will maintain confidentiality throughout the investigatory process to the extent consistent with adequate investigation and appropriate corrective action.

Retaliation against an individual for reporting harassment or discrimination or for participating in an investigation of a claim of harassment or discrimination is a serious violation of this policy and, like harassment or discrimination itself, will be subject to disciplinary action. Acts of retaliation should be reported immediately and will be promptly investigated and addressed.

Misconduct constituting harassment, discrimination or retaliation will be dealt with appropriately. Responsive action may include, for example, training, referral to counseling or disciplinary action such as a warning, reprimand, withholding of a promotion or pay increase, reassignment, temporary suspension without pay, or termination, as HCFB believes appropriate under the circumstances.

If a party to a complaint does not agree with its resolution, that party may appeal to HCFB's Board of Directors.

False and malicious complaints of harassment, discrimination or retaliation (as opposed to complaints that, even if erroneous, are made in good faith) may be the subject of appropriate disciplinary action.



Hays County Food Bank 220 Herndon St. San Marcos, TX 78666 www.haysfoodbank.org

# General Food Assistance Program Policies

### **CLIENT ELIGIBILITY & APPLICATION**

At the time of the initial application and when reapplying for USDA TEFAP foods annually, clients must agree to provide the following federally required information to determine eligibility: (a) name (b) address (c) number of persons in household (d) the basis for eligibility. A household may be eligible based on annual household income, enrollment in other federal benefits, or household crisis.

All information may be self-declared. We do not require proof of application information, including, but not limited to, the following:

- Identification
- Address

We must protect the confidentiality of any information that has been provided on an application for eligibility, whether the application is paper or electronic. Intake and recertification processes are conducted in an environment that ensures confidentiality. Any staff or volunteers that interact with Client data are required to have taken an annual Civil Rights Training and understand the policies and procedures of our food bank.

# CATEGORICAL ELIGIBILITY (ENROLLMENT IN BENEFITS)

A household is automatically (or categorically) eligible for USDA Foods if it currently receives assistance from one of the following programs:

· Supplemental Nutrition Assistance Program (SNAP), formerly Food Stamps



- Temporary Assistance for Needy Families (TANF)
- · Supplemental Security Income (SSI)
- · National School Lunch Program (NSLP) free or reduced-price meals
- · Non-institutional Medicaid

# INCOME ELIGIBILITY

A household is eligible based on income if they have an annual household income at or below 185% of federal poverty guidelines. USDA annually publishes the TEFAP Income Eligibility Guidelines, which contains household qualifying income cut-offs for annual, monthly, and weekly income levels per number of household members. The eligibility guidelines cover the period from July 1 through June 30 of the following year.

# HOUSEHOLD CRISIS ELIGIBILITY

Clients who are not eligible based on income or enrollment in government benefits are asked to indicate that they are in an emergency need for food on the intake form. If the client indicates that they are in emergency need, they are eligible to receive USDA TEFAP food for up to 6 months.

### **CIVIL RIGHTS**

Partner Agency staff and volunteers must not engage in discrimination against any person on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age or reprisal or retaliation for prior civil rights activity.

The Food Bank requires all sites to post the provided "Justice for All" poster in an unobstructed location visible to clients. The Justice for All poster contains the nondiscrimination statement, advises clients of their civil rights while receiving food assistance, and contains instructions for how to file a Civil Rights complaint.

Service of Clients: All clients must be served fairly and equitably and at the times posted. If the determination is to serve clients "once per week" then all clients must be served once per week. Clients should be informed of distribution frequency and when a distribution is cancelled for any reason, with at least three days in advance, when possible. Agencies must post a Client Bill of Rights and Agency Bill of Rights in a clearly visible area so clients are aware of their rights.

# TRAINING REQUIREMENTS

Hays County Food Bank is dedicated to documenting its training records and maintaining certificates of completion on file, which will be requested by the Food Bank during annual inspections.

# FOOD SAFETY TRAINING

Feeding America and USDA require all agencies to be trained in Food Safety. Staff working directly with food handling are required to attend annual training from an accredited school or the local health department while adhering to all local and state food safety guidelines.

# CIVIL RIGHTS TRAINING

Feeding America and USDA require all agencies to be trained in Civil Rights. All staff and volunteers who ever handle clients' personal information or who regularly interact with program participants must receive an annual Civil Rights training, which is offered for through the Texas Department of Agriculture.

# **CLIENT DATA**

# **INTAKE FORMS & SIGN-IN SHEETS**

Intake forms and sign-in sheets must be kept on-site for 3 years. Electronic data tracking systems may also be used to maintain records. All hard copy intake forms

containing client signatures must be kept on file for 3 years. Paper intake forms collected after the client signature requirement was waived in June 2022 may be shredded only if:

- 1) All information is entered into an electronic data system.
- 2) The data system produces an electronic copy of the intake form that contains all of the federally required TEFAP elements (for example, the Nondiscrimination statement and certification statement).



410 W. Hutchison, San Marcos, TX 78666

www.fpcsanmarcos.org

# Dear Human Services Committee Members:

As a Co-Pastor of First Presbyterian Church and a co-chair of the Homeless Coalition of Hays County, I wholly and without reservation support the grant application for the Hays County Food Bank. They are great partners for all our neighbors in need, faithfully serving this community for years and years. So many of our neighbors rely on the assistance they provide, and with the certainty of the economy, that reliance is only due to increase. Food insecurity is a nationwide problem, and our city is no exception. The services they provide ensure that people remain independent and healthy.

While I realize that there are many great causes for this committee to choose to support, I pray that you will choose to generously support the vital basic services the Hays County Food Bank provides.

Sincerely,

Joshua Sutherlun

Co-Pastor, First Presbyterian Church of San Marcos

Latter

Co-Chair, Homeless Coalition of Hays County

www.communityaction.com

215 S. Reimer Avenue, Suite 130 - P.O. Box 748 San Marcos, TX 78667-0748

July 27, 2023

# Dear Human Services Committee Members:

Community Action, Inc. of Central Texas wholeheartedly supports the grant application for the Hays County Food Bank. We have collaborated with this very valuable program for many years. The San Marcos Senior Citizen Center is one of the Food Bank's drop-off sites and it is very convenient for many of the low-income residents that live in the area as well as the seniors who participate at the Center. Many of the families count on the food they receive to provide nourishment weekly and without this service, many would not have the food they need to be independent and healthy.

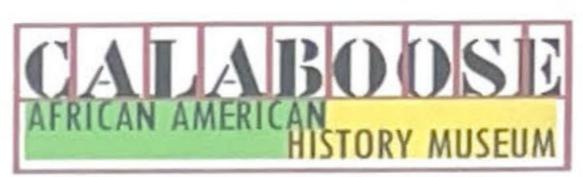
Please continue to support Hays County Food Bank as the residents of Hays County and San Marcos rely on this much-needed service.

Sincerely,

Doug Mudd

**Executive Director** 

Community Action, Inc. of Central Texas



200 W Martin Luther King Dr., San Marcos, TX 78666 San Marcos, TX 78667

info@calaboosemuseum.org

Date: May 06, 2025

To Whom It May Concern:

On behalf of the Calaboose African American History Museum, I am writing to express our strong support for the Hays County Food Bank's grant application.

The Food Bank plays a vital role in our community, addressing food insecurity and ensuring that families, seniors, and individuals in need have access to nutritious food. As a community-focused institution dedicated to preserving and honoring African American history and culture in San Marcos and Hays County, we recognize the importance of organizations like the Hays County Food Bank in uplifting and supporting vulnerable populations.

The Food Bank's work aligns with our mission to promote equity, dignity and well-being for all. We frequently see the impact of food insecurity among the communities we serve, and we deeply value the Food Banks's efforts to provide consistent, compassionate support.

We encourage you to continue funding and supporting the Hays County Food Bank, as its services are essential to the health and stability of our residents.

Sincerely,

Michele Burleson

Vice President, Calaboose African American History Museum

To whomit may concern. Word ford bank I like food bank because when I starte started coming to the center, that how it found out about it, I was so happy that they told me abut it. It help me out and of would help my frame with some off it. I am so glad that we get it every Tuseday it help out alot. Dame time den't have food for my self, I get 5 map but so So I time it is not enough The prices are to high even though you have 514ps That how food bank helps angie Langonia